KODAK HERO 4.2 All-in-One Printer



Extended User Guide



Eastman Kodak Company

Rochester, NY 14650

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1 Printer Overview

This printer lets you print, copy, scan and fax pictures and documents. In addition, this printer supports networking, letting you access the printer over a wireless (Wi-Fi) network.

Components



1	Paper input tray	11	Memory card slot
2	Paper guard	12	Access door
3	Automatic Document Feeder (ADF)	13	Printhead with ink cartridges installed
4	ADF tray extender	14	Duplexer
5	Right paper-edge guide*	15	Line in phone port
6	Control panel	16	Ext out phone port
7	Scanner glass	17	Power lead connection port
8	Scanner lid	18	USB port
9	Power button	19	Paper output tray extender
10	Wi-Fi connectivity LED**	20	Paper output tray
	*Left paper-edge guide not shown.	21	ADF paper edge guides

^{**}When lit, signals the printer is connected to a wireless network; blinks when searching for an available Wi-Fi network or when the existing signal is too weak to transmit or receive wireless signals

Control panel



Feature	Description
1 Home button	Displays the main menu; toggles between screens
2 Help button	Displays context-sensitive Help
3 LCD touch screen	Displays pictures, messages and menus
4 Start button	Begins copying, scanning, printing, faxing, maintenance tasks and file transfer
5 Cancel button	Stops the current operation and returns to the previous menu, and closes the Help screen
6 Back button	Displays the previous screen or the next highest screen in the menu hierarchy

Using the LCD touch screen

Home Screen Menu

Feature Icon	Displays
Ca intin	Copy Document settings and options
132	Copy Photo settings and options
3 5	View and Print Photos options and settings

Feature Icon Displays			
72	List of scan-to options: Scan to Computer, Memory, USB Flash Drive, E-mail and Network Folder. Touching a scan-to option displays settings for that option.		
	The list of forms that you can print from the control panel.		
	Fax options and settings		
	Network settings		
	Printer settings		
	Cloud Printing options		
82	Maintenance options		

: Use only your finger to touch the screen; other objects can damage the surface.

- To select a feature, touch the icon.
- To view the features, touch an arrow to scroll in that direction.

Home Screen Status Icons

Two status icons appear on the Home Screen:





Ink Levels

Wi-Fi Status

- Touch the lnk Levels status icon to see ink status information.
- Touch the Wi-Fi icon to open the Network Settings Menu.
- Touch OK or \$\(\sigma\) (back) to dismiss the screen.

If an item requires attention, the attention graphic appears on the corresponding status icon. For example, if the level of black ink is low, the attention graphic appears on the ink icon:



Touch the icon to display instructions.



Touch **OK** to return to the Home Screen.

Home Centre Software

KODAK Home Centre Software is installed with your KODAK All-in-One Printer Software, unless you choose otherwise. The Home Centre icon will appear on your desktop.



: You can choose to install the KODAK AlO Printer Software Essentials, which include the drivers and Printer Tools only.

On a computer with WINDOWS Operating System (OS), you can use Home Centre Software to:

- browse, crop, enhance and edit pictures
- print and scan
- make 3D pictures (from picture pairs taken to create 3D pictures)
- print from video
- send images to or print images from FACEBOOK Social Network, FLICKR, PHOTOBUCKET, PICASA Photo Management Systems and GOOGLE Docs
- configure your printer
- install new network printers
- upgrade to the latest printer software and firmware
- order supplies
- access the KODAK Tips and Projects Centre
- access the Online Printer Management Tool

On a computer with MAC OS, you can use Home Centre Software to:

- scan
- configure your printer
- upgrade to the latest printer software and firmware
- order supplies
- see the status of your printer
- access the Online Printer Management Tool

Ordering supplies

You can order ink cartridges, paper and accessories online. An internet connection is required.

To order ink directly from Home Centre Software:

- Open Home Centre Software.
- 2. Select **Order Supplies** (on a computer with WINDOWS OS) or select the **Tools** tab, then click **Order Supplies** (on a computer with MAC OS).
- 3. Select the item(s) you want to buy, then follow the on-screen instructions.

To order supplies from the Web:

- Ink: www.kodak.com/go/printingsupplies
- Paper: www.kodak.com/go/inkjetpaper

Configuring printer settings

: When you first power on the printer, the LCD prompts you to select the Language and Country/Region.

To set or change basic printer settings:

- 2. Touch ▶, then touch Printer Settings.
- 3. Touch the following settings:
 - Date and Time
 - Touch o or to select **Year**, **Month**, **Day**, **Hour** or **Minute**. Touch each setting to change the values; touch ⇔ when you have finished.
 - You can also synchronise the printer date and time to your computer using Home Centre Software.
 - Button Sounds
 - Touch Off, Soft or Loud to set.
 - Time to Low Power

To conserve energy, you can set your printer to go into a low-power mode after a set amount of time.

- Touch the time to low power (select from 1 to 4 hours in 0.5 hour increments). After the time to low power, the printer enters a low-power (sleep) mode.
- Tagged Images Printing

- Touch On or Off to set.
- Language
 - Touch ▼ or ▲ to scroll through the languages, then touch a selection.
- Country/Region
 - Touch ▼ or ▲ to scroll through the countries or regions, then touch a selection.
- Reset All Settings (see Resetting factory defaults, 86)
 - : Resetting factory defaults does not change the date and time, language, country/region or network settings.
- Printer Info
 - Touch to display the version of firmware currently running on your printer.
- 4. Press 🥎 to return to the Home Screen.

Networking Your Printer

This section explains how to configure or change your network settings.

Connecting to a wireless network

To connect your printer to an 802.11 wireless (Wi-Fi) network, use the following procedures.

Before you connect

You need:

- a wireless router.
- to determine whether your wireless router supports Wi-Fi Protected Set-Up (WPS).
- : If you have specific questions about your router, see your router manufacturer's documentation for more information.

Connecting to a wireless network using the Wi-Fi Set-Up Wizard

You can use the Wi-Fi Set-Up Wizard on the printer to connect to your wireless network. Use the procedure that is appropriate for your network set-up.

Connecting to a non-WPS wireless router

To connect to your wireless network, you need to know the network name, also called the Service Set Identifier (SSID). You can obtain your network name from the wireless router. See the manufacturer's documentation for more information.

If you have enabled security on your network, you also need to know the security string, which may be a Wired Equivalent Privacy (WEP) or a Wi-Fi Protected Access (WPA/WPA2) passphrase.

Record your network information using the correct uppercase and lowercase letters.

Net	letwork Name (SSID):		
Sed	curity String (case-sensitive):		
1.	Press		

- 2. Touch , then touch Network Settings.
- 3. Touch Wi-Fi Set-Up Wizard.
 - : The Wi-Fi radio turns on automatically when you select Wi-Fi Set-Up Wizard.

The Wi-Fi connectivity LED blinks as the printer searches for available wireless networks within range, then displays the list in order of signal strength. For example:



4. Touch your network name.

If you can't see your network in the list, or you want to change your network, touch **Rescan for Wireless Networks**.

NOTE: If the name of your network is not listed, make sure your wireless router is turned on and within range.

5. If your network requires a password, use the LCD keyboard to enter your Security String. The Security String is case-sensitive. When you have finished, touch **OK**.



6. When the confirmation message appears, touch **OK**.



When the printer is successfully connected, the Wi-Fi connectivity LED will stop blinking and remain lit.

The printer with a wireless connection is listed as the name of the printer plus a number (for example, KodakHERO4.2+XXXX)

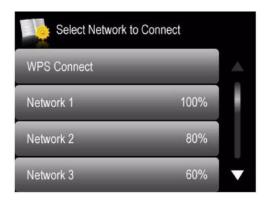
- 7. If you haven't installed the KODAK All-in-One Printer Software:
 - a. Go to www.kodak.com/go/aiodownloads.
 - b. In the results list, click the link for KODAK All-in-One Printer Software for your computer's operating system.
 - c. Follow the on-screen instructions.

Connecting to a WPS wireless router

If your router supports Wi-Fi Protected Set-Up (WPS), use WPS Connect. WPS lets you configure your printer for a wireless network by pressing buttons or entering a PIN.

To connect to a network using WPS:

- 1. Press
- 2. Touch , then touch Network Settings.
- 3. Touch Wi-Fi Set-Up Wizard.
 - : The Wi-Fi radio turns on automatically when you select Wi-Fi Set-Up Wizard.
- 4. Touch WPS Connect.



- 5. Select one of two methods of connecting:
 - Before you make a selection on the printer, make sure you know where the router's push button is, or where to enter the generated PIN. If necessary, consult your Internet Service Provider or router device manufacturer's documentation for more information.

Pressing a button	Entering a PIN
: You will have two minutes to press or select the WPS button. It may be a button on the device or a virtual button in the device's software.	a. Touch Generate WPS PIN.b. In your wireless router's software, locate the PIN screen.
a. Touch Push Button Configuration.b. Press or select the WPS button for your wireless	 Enter the PIN you received on the LCD into the PIN screen, then follow the router's instructions.
router. c. Touch OK on the control panel.	d. Touch OK on the control panel.

6. When the confirmation message appears, touch **OK**.

When the printer is successfully connected, the Wi-Fi connectivity LED stops blinking and remains lit.

The printer with a wireless connection is listed as the name of the printer plus a number (for example, KodakHERO4.2+XXXX).

- 7. If you haven't installed the KODAK All-in-One Printer Software:
 - a. Go to www.kodak.com/go/aiodownloads.
 - b. In the results list, click the link for KODAK All-in-One Printer Software for your computer's operating system.
 - c. Follow the on-screen instructions.

Setting up an IP Address

: You should only need to set up an IP Address for your printer if you are having a problem connecting your printer to a wireless network. Typically, it is not necessary to set up an IP Address. This procedure is for advanced users who know how to obtain the IP Address for the printer.

To set up your IP Address on the printer:

- 1. Press
- Touch ▶, then touch Network Settings.
- 3. Touch Advanced IP Address Set-Up.
- 4. Touch Yes to continue.
- 5. Touch one of the following:
 - Dynamic (DHCP)
 - Manual (Static)
- 6. If you selected **Manual (Static)**, you are prompted to enter an IP Address, a Subnet Mask, a Gateway Address and a DNS Server address. Touch **OK** after each entry. Use the LCD keyboard to enter each digit of the numbers.

Consult your Internet Service Provider or network administrator for more information.

Viewing the network configuration

To view the network configuration and verify that you are connected to your wireless network:

- 1. Press
- 2. Touch ▶, then touch Network Settings.
- 3. Touch View Network Configuration.

The wireless or Ethernet network settings appear on the LCD, including:

- Connection
- IP Address
- Printer Name
- Printer Hostname
- Connected Network SSID
- Speed
- IP Address Type
- Mask Subnet
- Security
- Authentication
- Channel
- Region
- Radio (on/off)
- MAC Address

When the printer is connected to your network, you will see the network name and the word CONNECTED.

- 4. To scroll through the information, touch .
- 5. When you have finished viewing your configuration, touch **OK**.

Printing the network configuration

To print the current network configuration:

- 1. Load plain paper into the printer. (See Loading plain paper, 32.)
- 2. Press .
- 3. Touch , then touch Network Settings.
- 4. Touch Print Network Configuration.

Installing your printer on additional computers on the network

To add your printer to another computer(s) on your network, install the KODAK All-in-One Printer Software on each computer.

- 1. Go to www.kodak.com/go/aiodownloads.
- 2. In the results list, click the link for KODAK All-in-One Printer Software for your computer's operating system.
- 3. Follow the on-screen instructions.

Connecting to another KODAK All-in-One Printer

If you are connecting to a newer model printer (for example, you have an ESP Office 2150 Printer and now you are adding a HERO 4.2 Printer), you must install the KODAK All-in-One Printer Software for the newer model.

: When you install the new software, the printer driver for the ESP Office 2150 Printer will be uninstalled, and updates for the ESP Office 2150 Printer will be installed in addition to the driver for the HERO 4.2 Printer.

On a computer with WINDOWS OS:

- 1. Select Start > All Programs > Kodak > KODAK Printer Set-Up Utility.
 - If your wireless printer (example: KodakHERO4.2+XXXX) is not listed:
 - a. Select No, my printer is not listed, then click Next.
 - b. From the drop-down list, select your printer.
 - Select Network Wireless / Wi-Fi, then click Next. When your printer is detected, driver installation begins.
 - d. When driver installation is complete, click **Done**.
 - If your wireless printer (example: KodakHERO4.2+XXXX) is listed:
 - a. Select the printer that is connected to your network.
 - b. Select Yes, my printer is listed, then click Next.

On a computer with MAC OS:

- 1. Select Apple > System Preferences.
- 2. Under Hardware, select Print & Fax or Print & Scan.
- 3. Click + in the dialog box.
- 4. Select your printer from the list.
- 5. Click Add, if required.

Adding a wireless network connection to a USB-connected computer

You can change the way you connect to your printer at any time.

Changing from USB to a wireless connection

To change the printer connection type from USB to a wireless (Wi-Fi) network:

If your printer is connected to a computer with WINDOWS OS:

- 1. Disconnect the USB cable from your printer and computer.
- 2. If you have not already done so, connect your printer to your wireless network. See Connecting to a wireless network, 7.
- 3. On your computer, disable any firewall you have installed until you have successfully completed the installation.
- 4. Select Start > All Programs > Kodak > KODAK Printer Set-Up Utility.
 - If your wireless printer (example: Kodak HERO 4.2+XXXX) is not listed:
 - a. Select No, my printer is not listed, then click Next.
 - Select your printer from the list, then click Next.
 - c. Select Network Wireless/Wi-Fi, then click Next. When your printer is detected, driver installation begins.
 - d. When driver installation is complete, click **Done**.
 - If your wireless printer (example: Kodak HERO 4.2+XXXX) is listed:
 - a. Select the printer that is connected to your network.
 - b. Select Yes, my printer is listed, then click Next.

The printer with a wireless connection is listed as the name of the printer plus a number (for example, Kodak HERO 4.2+XXXX).

If your printer is connected to a computer with MAC OS:

- 1. Disconnect the USB cable from your printer and computer.
- 2. If you have not already done so, connect your printer to your wireless network. See Connecting to a wireless network, 7.
- 3. Select Apple > System Preferences.
- 4. Under Hardware, select **Print & Fax** or **Print & Scan**.
- 5. Click + in the dialog box.
- Select your printer from the list.
- 7. Click **Add**, if required.

The printer with a wireless connection is listed as the name of the printer plus a number (for example, Kodak HERO 4.2+XXXX).

Connecting with Wi-Fi Direct™

Your HERO 4.2 All-in-One Printer can be set up to host a Wi-Fi Direct network so you can connect mobile devices and computers* without using a router. With Wi-Fi Direct, your printer works as an access point so you can:

- print from your mobile device using KODAK Pic Flick App.
- print or scan from your computer with WINDOWS OS or MAC OS (with the necessary drivers installed).
- access the Online Printer Management Tool.
- : For best results, use your device within 30 m / 100 ft of your printer. Check that there are no obstructions between your device and printer.

Wi-Fi Direct does not have internet access. For full printer functionality,** connect your printer to your wireless network (see Connecting to a wireless network, 7). Your printer can be connected to your wireless network and have Wi-Fi Direct enabled at the same time.

Enabling and Using Wi-Fi Direct

- 1. Press 🚯.
- 2. Touch ▶, then touch Network Settings.
- Touch ▼, then touch Manage Wi-Fi Direct.
- Touch Start Wi-Fi Direct Hotspot.
- 5. Record the Wi-Fi Direct information displayed on the control panel:

Network Name (SSID):	
Security String:	

- 6. Touch OK.
- 7. Connect your device or computer to the network (SSID), then enter the security string. Use the information that you recorded in step 5.
- 8. To print from a mobile device, see Mobile Printing, 45.
- 9. To print or scan from a computer, select your wireless printer (example: KodakHERO4.2+XXXX).

If you do not see "+xxxx" after your printer name, you must download the printer drivers; follow the instructions below for your operating system.

On a computer with WINDOWS OS:

- a. Select Start > All Programs > Kodak > Kodak Printer Set-Up Utility.
- b. Select No, my printer is not listed, then click Next.
- c. From the drop-down list, select your printer, then click Next.

When your printer is detected, driver installation begins.

d. When driver installation is complete, click **Done**.

On a computer with MAC OS:

- a. Select Apple > System Preferences.
- b. Under Hardware, select Print & Fax or Print & Scan.
- c. Click + in the dialog box.

^{*}You can connect up to four devices.

^{**}An Internet connection is required for these features: Google Cloud Print™, KODAK E-mail Print Service, scan to e-mail and scan to network folder.

- d. Select your printer from the list.
- e. Click Add, if required.
- 10. For more information on printing, see Printing, 37. For more information on scanning, see Scanning, 55.

Connecting and Using Wi-Fi Direct for a Mobile Device or Computer with WPS

- 1. Press 🚯.
- Touch ▶, then touch Network Settings.
- 3. Touch ▼, then touch Manage Wi-Fi Direct.
- 4. Touch Connect a Device Using WPS.
 - : Before you make a selection on the printer, make sure you know:
 - the location of the push button on your mobile device or computer it will be a button on your device, or a virtual button in the device software.
 - where to generate a WPS PIN on your mobile device or computer.
- 5. Select one of these methods to connect your device:

Push Button Configuration	Enter a WPS PIN
: You will have two minutes to press or	a. Touch Enter WPS PIN .
select the WPS button.	b. On your mobile device or computer, locate
a. Touch Push Button Configuration .	the PIN screen and generate a WPS PIN.
 b. On your mobile device or computer, press (or select) the WPS button. 	 Enter the WPS PIN on your printer control panel, then touch OK.
c. Touch OK on your printer control panel.	

- 6. To print from a mobile device, see Mobile Printing, 45.
- 7. To print or scan from a computer:
 - a. Go to www.kodak.com/go/aiodownloads.
 - b. Select the All-in-One Printer Software for your operating system.
 - c. Follow the on-screen instructions to install the software. (The printer and scanner drivers are installed when you install the software.)
 - d. To print, see Printing, 37. To scan, see Scanning, 55.

Viewing your Wi-Fi Direct Network Configuration

- 1. Press 🖟.
- 2. Touch ▶, then touch Network Settings.
- 3. Touch ▼, then touch Manage Wi-Fi Direct.
- 4. Touch **View Wi-Fi Direct Configuration**. The Wi-Fi Direct settings appear on the LCD. To scroll and review the settings, touch ▼.
 - Wi-Fi Direct Hotspot
 - SSID
 - Security String
 - IP Address
 - Subnet Mask

- Channel
- Region
- MAC address
- No. of devices connected
- 5. When you are done, touch **OK**.

Changing Wi-Fi Direct Settings

Your printer is assigned a network name (SSID), security string and IP Address. You can change these settings, but you must reconnect your device to your printer after you make changes.

- 1. Press 4.
- 2. Touch ▶, then touch Network Settings.
- Touch ▼, then touch Manage Wi-Fi Direct.
- 4. Touch Advanced Wi-Fi Direct Settings.
- 5. Touch Yes.
- 6. Touch the setting you want to change: SSID, Security String or IP Address.
- 7. Enter a new value, then touch **OK** to return to the Advanced Wi-Fi Direct Settings.
- 8. Reconnect your device or computer to your printer; use your new settings.

3

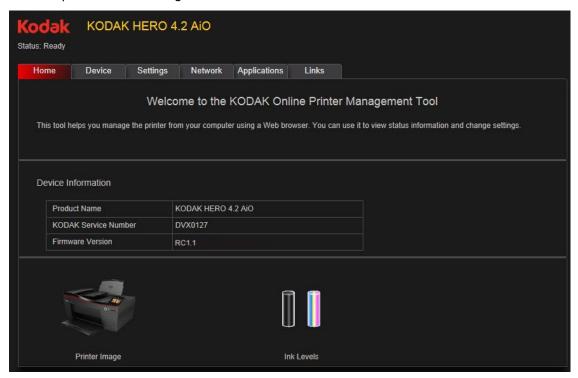
Online Printer Management Tool

The KODAK Online Printer Management Tool lets you access your printer through an Internet browser (such as INTERNET EXPLORER, FIREFOX, SAFARI, CHROME) on any computer that is on the same network as your printer.

: Your computer and your printer must be on the same network. The Online Printer Management Tool is not available if your printer is connected to a computer with a USB cable.

With the Online Printer Management Tool, you can:

- view printer status
- configure (or change) printer settings
- change fax settings and add entries to the Fax phonebook
- create Scan to E-mail and Scan to Network Folder profiles (that you can access from the printer control panel)
- add entries to the E-mail Address book
- set up accounts for Google Cloud Print Service and KODAK E-mail Print Service



Accessing the Online Printer Management Tool

Access the Online Printer Management Tool in one of the ways described below.

Directly from Home Centre Software v7.x or higher:

- 1. Open Home Centre Software.
- 2. Select Printer Tools on a computer with WINDOWS OS, or Tools on a computer with MAC OS.
- 3. Make sure that the name of your wirelessly connected printer appears in the bottom left of the window.

- : A printer with a wireless connection is listed as the name of the printer plus a number (for example, KodakHERO4.2+XXXX). If a different printer name appears, click **Select**, then choose your wirelessly connected printer.
- 4. Under Tools, select Online Printer Management.

The Online Printer Management Tool opens.

From a computer or mobile device:

: Your computer or mobile device must be connected to the same network as your printer.

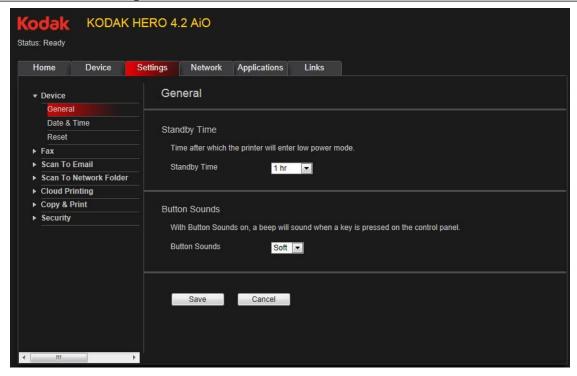
- 1. Get the IP Address of your wirelessly connected printer:
 - a. On your printer control panel, press 🔼.
 - b. Touch ▶, then touch Network Settings.
 - c. Touch View Network Configuration, then touch ▼ until you see your printer IP Address in the format xxx.xxx.xxx. (See Viewing the network configuration, 10).
- 2. On your computer, open your preferred Internet browser (such as INTERNET EXPLORER, FIREFOX, SAFARI, CHROME).
- 3. Type the printer IP Address in the browser address (URL) bar, then press **Enter**.

The Online Printer Management Tool opens.

Using the Online Printer Management Tool

Configuring printer settings

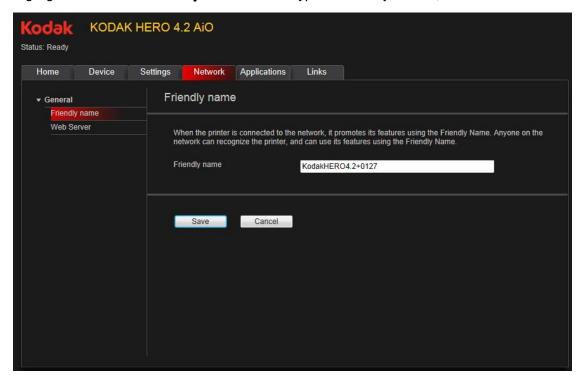
- 1. Open the Online Printer Management Tool (see Accessing the Online Printer Management Tool, 16).
- 2. Select the **Settings** tab.
- 3. Select **Device > General** or **Date & Time**, and make any necessary changes.



- 4. Click Save.
 - : Select **Reset** to restore the default settings, if necessary.

Changing the printer name

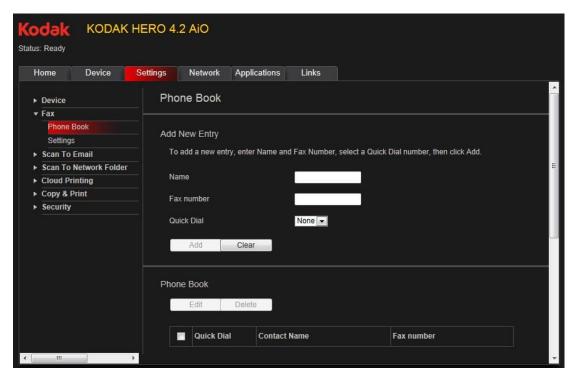
- 1. Open the Online Printer Management Tool (see Accessing the Online Printer Management Tool, 16).
- 2. Select the Network tab.
- 3. Select **General**, then **Friendly name**, if necessary.
- 4. Highlight the text in the Friendly name field and type the name you want, then click Save.



Adjusting fax settings

Editing the fax phonebook

- 1. Open the Online Printer Management Tool (see Accessing the Online Printer Management Tool, 16).
- 2. Select the Settings tab.
- Select Fax > Phonebook.



To add a phonebook entry:

- 1. Type the name and fax number, and, optionally, select a quick dial number for your fax entry.
- Click Add.

To edit a phonebook entry:

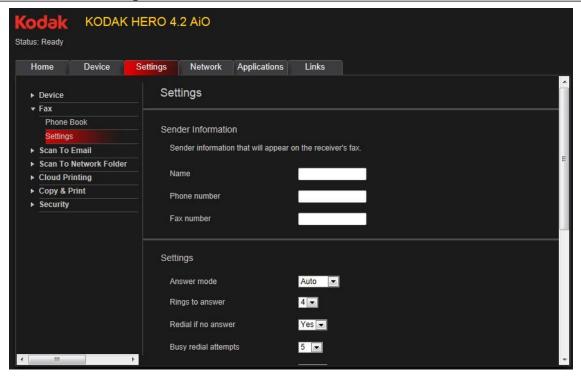
- 1. Select the checkbox for an existing entry in the **Phonebook**.
- 2. Click Edit.
- 3. Make the changes.
- 4. Click Save, then click OK.

To delete a phonebook entry:

- Select the checkbox for an existing entry in the Phonebook.
- 2. Click Delete, then click Yes.

Changing fax settings

- 1. Open the Online Printer Management Tool (see Accessing the Online Printer Management Tool, 16).
- 2. Select the Settings tab.
- Select Fax > Settings.



4. Enter the sender information.

This information appears in the header of faxes you send from your printer. (For more information about sender information, see Entering fax sender information, 66.)

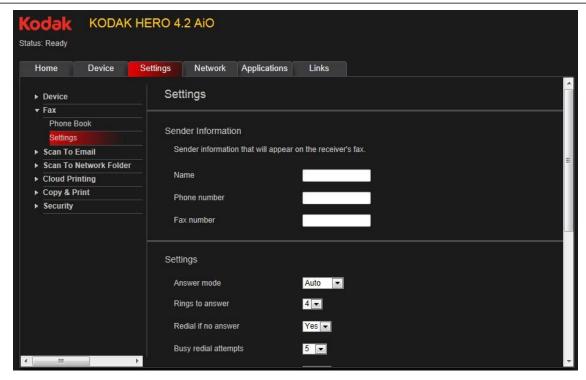
- 5. Adjust any fax settings, as necessary. (For more information about settings, see Selecting fax settings, 67.)
- Click Save.

Setting up Scan To E-mail

When you scan with your printer, you can send the scans directly from the printer to an e-mail recipient. To do so, you must first set up a profile for yourself, and define the e-mail address(es) to which you want to send scans.

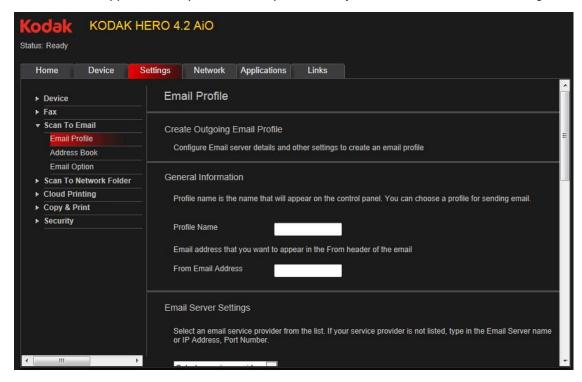
Adding an outgoing e-mail profile

- 1. Open the Online Printer Management Tool (see Accessing the Online Printer Management Tool, 16).
- 2. Select the **Settings** tab.
- 3. Select Scan To E-mail > E-mail Profile.



- 4. Click Add New Outgoing E-mail Profile.
- 5. In the **Profile Name** field, type a name that has meaning to you; for example, your initials and your email provider, such as LR Hotmail or LR Gmail.

This name will appear on the printer control panel when you start a scan to be sent through e-mail.

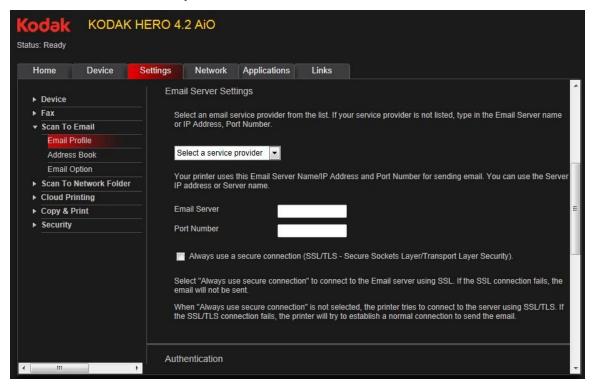


6. In the **From E-mail Address** field, type your e-mail address.

Although the e-mail will be sent from the printer, any replies will go to this e-mail address.

7. Under E-mail Server Settings, enter your e-mail service provider.

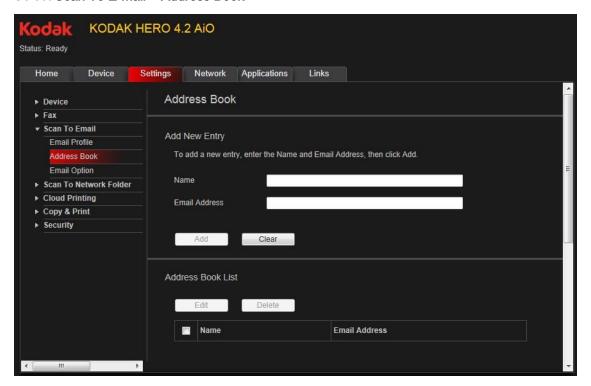
- If your e-mail service provider is Gmail, Yahoo, AOL or Hotmail, select your services from the drop-down menu. The E-mail Service and Port Number fields fill in automatically.
- If your e-mail service provider is not in the drop-down menu:
 - a. Type the e-mail server name or IP Address of your e-mail service provider in the **E-mail Server** field.
 - b. Type the port number of your e-mail server in the **Port Number** field.
 - : Locate this information in the e-mail account properties fields in your e-mail application.
 - c. If your mail server supports secure connection mode, select the **Always use a secure connection** checkbox, or contact your Internet Service Provider.



- 8. If your e-mail server requires authentication for sending e-mails:
 - Select the The e-mail server requires authentication for outgoing e-mail checkbox.
 - b. Type the User ID and Password for your e-mail account.
- 9. If you want to limit who uses your profile (that appears on the printer LCD) to send scans:
 - a. Select the Enable Access PIN checkbox.
 - b. Type a 4-digit numeric **PIN** (your choice). You will need to enter this PIN each time you access your profile when scanning to an e-mail address.
- If you want a copy of all e-mail messages, select the Copy sender for all e-mail messages sent from the printer checkbox.
- 11. Click **Test Profile** to confirm that the printer can access your account.
 - If the printer can access your account, "Test profile: Successful" appears. Click **OK**, then click **Save**.
 - If the printer cannot access your account, "Test Profile: Failed" appears. Click **OK**, then make changes to your profile.

Setting up the e-mail address book

- 1. Open the Online Printer Management Tool (see Accessing the Online Printer Management Tool, 16).
- 2. Select the Settings tab.
- 3. Select Scan To E-mail > Address Book.



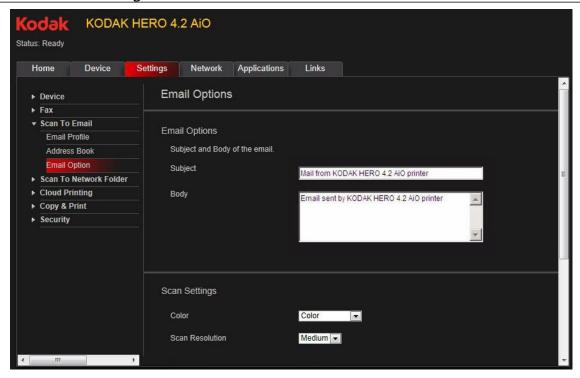
4. For each person:

- a. Type the person's Name.
- b. Type the person's E-mail Address.
- c. Click Add.

Setting options for scan to e-mail

When you send a scan to an e-mail address, the printer uses defaults — subject line, body and scan settings — that you set up under e-mail options.

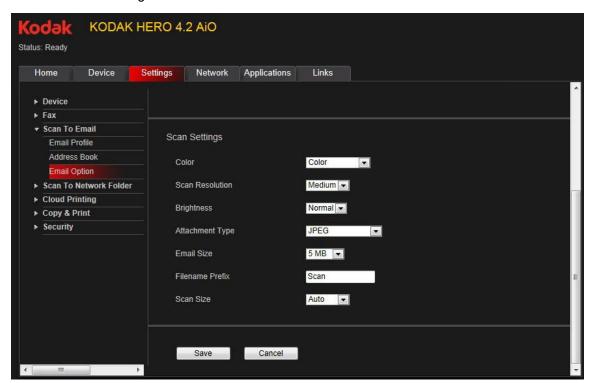
- 1. Open the Online Printer Management Tool (see Accessing the Online Printer Management Tool, 16).
- 2. Select the **Settings** tab.
- 3. Select Scan To E-mail > E-mail Option.



4. Select and replace the default subject line and body text, if necessary.

This subject line and body text will be included with every scan you send to an e-mail address.

5. Select the scan settings that will be used for all scans sent to e-mail:



You can enter a Filename Prefix of your choice.

6. Click Save, then click OK.

You can now send a scan to an e-mail address from the control panel. See Scanning from the control panel, 57.

Setting up Scan To Network Folder

You can scan documents or photos directly to a file in a shared folder on your network.

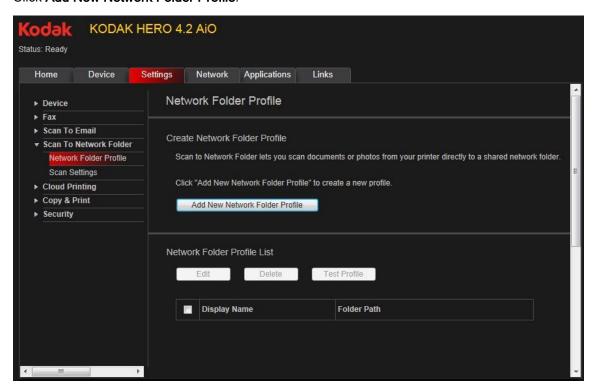
Before you create a network folder profile

You must identify or create a network shared folder on a computer connected to the same network as your printer before you can create a network folder profile. Note the network name of the folder, including the path information, and the name of the computer where it is located. To learn more about sharing folders, see the information in the links below.

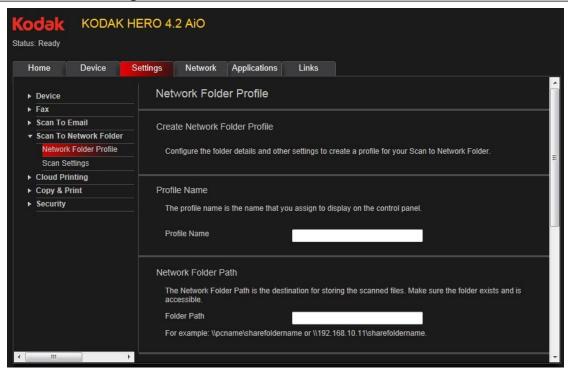
- For computers with WINDOWS XP OS, see www.microsoft.com/windowsxp/using/networking/maintain/ share.mspx
- For computers with WINDOWS VISTA OS, see technet.microsoft.com/en-us/library/bb727037.aspx
- For computers with WINDOWS 7 OS, see windows.microsoft.com/en-US/windows7/File-sharing-essentials
- For computers with MAC OS 10.5 or later, see support.apple.com/kb/ht1549

Adding a network folder profile

- Open the Online Printer Management Tool (see Accessing the Online Printer Management Tool, 16).
- 2. Select the **Settings** tab.
- 3. Select Scan To Network Folder > Network Folder Profile.
- 4. Click Add New Network Folder Profile.



5. Enter a Profile Name and Folder Path.



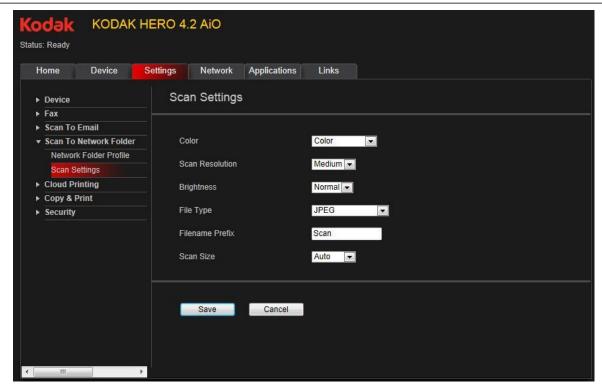
- If the computer where the folder is located requires authentication to access its shared folders, type the network login User Name and Password.
- 7. If you want to limit who uses your profile to scan documents to your network folder:
 - a. Select the Enable Access PIN checkbox.
 - b. Type a 4-digit numeric **PIN** (your choice). You will need to enter this PIN each time you access your profile when scanning to a network folder.
- 8. Click **Test Profile** to confirm that the printer can access the network folder.
 - If the printer can access the network folder, "Test profile: Successful" appears. Click **OK**, then click **Save**.
 - If the printer cannot access the network folder, "Test Profile: Failed" appears. Click OK, then make changes to the network folder profile.

You are now ready to scan a document or photo to your network folder from the control panel. See Scanning from the control panel, 57.

Setting scan settings for scan to network folder

When you send a scan to a network folder, the printer uses defaults that you set up under scan settings.

- Select Scan To Network Folder > Scan Settings.
- 2. Select the scan settings that will be used for all scans sent to a network folder.
 - : You can enter a Filename Prefix of your choice.



3. Click Save, then click OK.

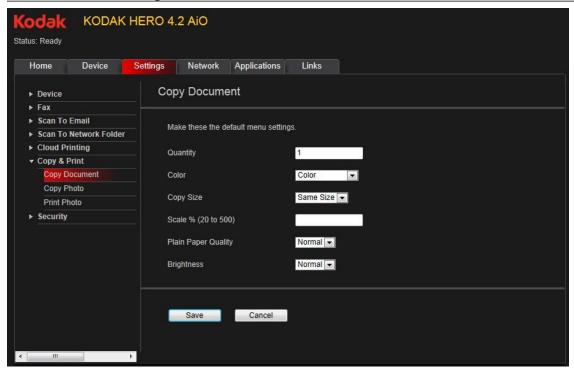
You can now send a scan to a network folder from the printer control panel. See Scanning from the control panel, 57.

Changing printer settings for copying and printing

You can change the default printer settings for copying documents and photos, and for printing photos.

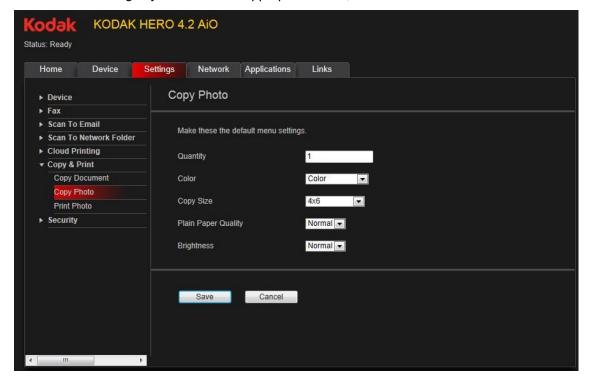
Changing Copy Document and Copy Photo settings

- 1. Open the Online Printer Management Tool (see Accessing the Online Printer Management Tool, 16).
- 2. Select the **Settings** tab.
- 3. Select Copy & Print > Copy Document or Copy Photo.
- 4. Make the changes you want in the appropriate fields, then click Save.



Changing Print Photo settings

- 1. Open the Online Printer Management Tool (see Accessing the Online Printer Management Tool, 16).
- 2. Select the Settings tab.
- 3. Select Copy & Print > Print Photo.
- 4. Make the changes you want in the appropriate fields, then click Save.



Setting up Cloud Printing

Registering your printer with Google Cloud Print™ and KODAK E-mail Print Service

Your printer lets you print from anywhere in the world using your smartphone, tablet or computer that uses Google Cloud Print- enabled apps.

KODAK E-mail Print lets you send e-mails and e-mail attachments to your printer using any e-mail account

You must register your printer with a GOOGLE Account to enable these features.

- 1. Make sure your printer and computer are connected to the same network (see Networking Your Printer, 7).
- 2. Make sure you have the latest version of Home Centre Software and printer firmware (see Updating the software and printer firmware, 84).
- 3. Do one of the following:
 - Open Home Centre Software, then click Cloud Printing Set-Up.
 - Depending on your Operating System, use the path below to select Cloud Printing Set-Up.
 - WINDOWS XP OS: Select **Start > Programs > Kodak > KODAK AIO Printer Tools**, then click **Cloud Printing Set-Up**.
 - WINDOWS VISTA and 7 OS: Select WINDOWS icon > All Programs > Kodak > KODAK AlO Home
 Centre > Printer Tools, then click Cloud Printing Set-Up.
 - MAC OS: Select KODAK AIO Home Centre > Tools, then click Cloud Printing Set-Up.
- 4. In the Google Cloud Print Set-Up window, click Start Now.
- 5. Follow the on-screen instructions.
 - : You may need to sign in to your GOOGLE Account during the set-up process.
- 6. When you see the "Thanks, you're ready to go!" message, close the window and return to Google Cloud Print Set-Up.
- 7. Click Claim Address, then click Accept.
 - : If you want to change the e-mail address of your printer, click **Change E-mail** and follow the on-screen instructions.
- 8. Make sure you have plain paper loaded in the printer. A page will be sent to your printer to indicate that your printer has been successfully set up. This may take a few minutes. The page includes the e-mail address of your printer.

For information about printing, see Printing using Google Cloud Print, 45 and Printing using KODAK E-mail Print Service, 46.

Editing a Google Cloud Print™ Account

Once you have successfully registered your printer with Google, you can make edits to various fields.

- 1. Open the KODAK Online Printer Management Tool (see Accessing the Online Printer Management Tool, 16).
- 2. Select the **Settings** tab.
- Select Cloud Printing > Google Cloud Print.
- 4. Click Edit Settings.
- 5. Make the changes you want in the appropriate fields, then click **Save**.

Editing the settings for KODAK E-mail Print Service

- 1. Do one of the following:.
 - Go to www.kodakeprint.com.
 - If the Online Printer Management Tool is open, select the Settings tab, then Cloud Printing > KODAK E-mail Print Service. Click to edit the options for KODAK E-mail Print Service.
- 2. If necessary, sign in to your GOOGLE Account.
- 3. Click Settings (next to your printer name). Make sure the checkbox next to Enabled is selected.

Changing the E-mail address for your printer

When you registered your printer with KODAK E-mail Print Service, an e-mail address was assigned to your printer. To change your printer e-mail address:

- 1. Click edit (next to the Printer E-mail address).
- Type the new e-mail address, then click Check to make sure it is an address you can use.
- 3. When you have a valid e-mail address, click Accept.
- Make sure you have letter or A4 size paper loaded in the printer. A page that includes the new address of your printer will print.

Printer Settings

You can make changes to the default settings, as needed.

- 1. With the Printer Settings tab selected, make any changes. If you clear the checkbox next to Print E-mail Body, only attachments will print.
- 2. Click Save.

Allowed Users

To control who can send e-mails to your KODAK Printer e-mail address:

1. Click the Allowed Users tab.

Next to Access Control, click Edit.

- 2. From the drop-down list, select Allowed Users.
- 3. To add an e-mail address to the allowed users, click Add.
- 4. Type the e-mail or domain information, then click the Save icon.
 - : To delete an e-mail or domain, click the Rubbish Bin icon.

History

Click the **History** tab to see a list of printed e-mails with the time, sender, subject and status.

To delete an item from the list, click the checkbox next to it, then click the Rubbish Bin icon.

4 Handling Paper

For the best document printing results, use KODAK Document Papers or a paper with the COLORLOK Technology logo on the package. Use only paper that is designed for inkjet printers.

For the best photo printing results, use KODAK Photo Papers, which are optimised to work with KODAK All-in-One Printers, or photo papers designed for use on pigment-based inkjet printers.

When handling photo paper:

- Hold the paper by the edges; avoid placing your fingerprints on it.
- Do not touch the glossy side of photo paper.
- Store paper flat, away from direct sunlight and heat.

Paper types

You can use:

- Plain paper 16 to 24 lb / 60 to 90 gsm
- Photo paper up to 12 mils / 290 gsm, maximum
- Card stock 110 lb / 200 gsm, maximum
- Envelopes 20 to 24 lb / 75 to 90 gsm
- Transparencies all inkjet varieties (with a white stripe on the short edge)
- Labels all inkjet varieties on 216 x 279 mm (11 x 8.5") or A4 sheets
- Iron-on transfers all inkjet varieties on 216 x 279 mm (11 x 8.5") or A4 sheets

Paper sizes

The paper tray accepts the following paper sizes:

Minimum size Maximum size

Imperial units 6 x 4" 216 x 356 mm **Metric units** 102 x 152 mm 216 x 356 mm

The paper tray accepts the following standard paper sizes:

- 6 x 4" / 102 x 152 mm
- 7 x 4" / 102 x 178 mm
- 8 x 4" / 102 x 203 mm
- 12 x 4" / 102 x 305 mm
- 7 x 5" / 127 x 178 mm
- 8.5 x 7.3" / 185 x 216 mm
- 10 x 7" / 176 x 250 mm
- US Executive (10.5 x 7.3" / 184 x 267 mm)
- 10 x 8" / 203 x 254 mm

- US letter (11 x 8.5" / 216 x 279 mm)
- 14 x 8.5" / 216 x 356 mm)
- A4 (11.7 x 8.3" / 210 x 297 mm)
- A5 (8.3 x 5.8 in. / 148 x 210 mm)
- A6 (6 x 4" / 105 x 148 mm)
- B5 (10 x 7" / 176 x 250 mm)

: Do not load paper smaller than 6 x 4" / 102 x 152 mm.

Envelope sizes

The printer accepts the following envelope sizes:

- C5 (9 x 6.7" / 162 x 299 mm)
- C6 (6.38 x 4.49" / 114 x 162 mm)
- DL (designated long) (8.66 x 4.33" / 110 x 220 mm)
- US #7 (7.5 x 3.9" / 178 x 127 mm)
- US #9 (8.9 x 3.9" / 127 x 305 mm)
- US #10 (9.5 x 4.12" / 105 x 241 mm)

: Do not load envelopes with cutout or clear windows.

Loading paper

Loading plain paper

The capacity of the paper tray is 100 sheets of plain paper.



Click to view a video that demonstrates loading plain paper.

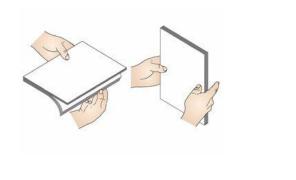
1. Lift the paper input tray.



- 2. Move the left paper-edge guide to the far left.
- 3. Pull out the paper output tray and the extender until they are fully extended.



- 4. Fan and stack the paper.
- 5. Move the ADF paper-edge guides outwards, then insert the paper into the paper input tray.





6. Move the paper-edge guides until they touch the paper.

Loading photo paper

The capacity of the paper input tray is 20 sheets of photo paper.



Click to view a video that demonstrates loading photo paper.

- 1. Remove any paper from the tray.
- 2. Move the left paper-edge guide to the far left.
- 3. Insert the paper (short side first) into the input tray with the logo side facing towards the tray and the glossy side towards you.
 - : Always load the paper short side first. The printer automatically detects the orientation of the picture, whether it's portrait or landscape, and prints accordingly. If the photo paper is loaded in the wrong direction, the image will be cut off and the paper may jam. If the paper is loaded with the wrong side up, the image quality will be affected.
- 4. Move the paper-edge guides until they touch the paper.



Loading envelopes

The capacity of the paper input tray is 20 envelopes.

- : Do not load envelopes with cutout or clear windows.
- Remove any paper from the tray.
- 2. Move the left paper-edge guide to the far left.
- Insert the envelope(s) into the tray with the flap away from you and the top of the envelope against the right side of the tray.



4. Move the paper-edge guides until they touch the envelope(s).

Loading originals

You can place originals for copying, scanning or faxing on the scanner glass or in the Automatic Document Feeder (ADF). The ADF automatically feeds the originals into the printer when you begin copying, scanning or faxing.

: Keep the scanner glass clean. Any dirt or smudges on the glass will appear as marks on the copy. See Cleaning the scanner glass and document backing, 76.

Using the scanner glass

To place an original on the scanner glass:

- 1. Remove any originals from the Automatic Document Feeder (ADF).
- 2. Lift the scanner lid and place the document or picture face down in the front right-hand corner.



3. Close the scanner lid.

Using the Automatic Document Feeder (ADF)

You can load up to 35 originals (20 to 24 lb / 75 to 90 gsm plain paper) in the Automatic Document Feeder (ADF). The ADF accepts originals in the following sizes:

Minimum size Maximum size

Imperial units 9.8 x 6.9" 11 x 8.5"

Metric units 176 x 250 mm 216 x 297 mm

- : Do not load photographs, cards or any paper stock heavier than 24 lb / 90 gsm or lighter than 16 lb / 60 gsm in the ADF.
- 1. Remove any originals from the scanner glass.
- 2. Move the ADF paper-edge guides outwards, and pull out the ADF extender.



- 3. Fan and stack the originals, then insert them face up in the ADF.
 - : Remove all paper clips and staples from the originals.



4. Move the ADF paper edge guides until they touch the paper.

The ADF automatically feeds the originals into the printer when you begin copying, scanning or faxing.

5 Printing

Print documents and lab-quality pictures on your printer.

Printing documents

Printing one-sided documents

The default is for documents to print on one side of the paper.

To print a document from your computer:

- 1. Open the document.
- 2. Select File > Print.
- 3. In the Print dialog box, select your KODAK Printer.
- Choose the pages to print, number of copies, etc, then click OK (on a computer with WINDOWS OS) or Print (on a computer with MAC OS).

Printing two-sided documents

You can print two-sided documents automatically with the built-in duplexer or manually by rotating and reloading the paper after the first side is printed.

Automatic two-sided printing

The duplexer can print two-sided documents automatically on plain paper in standard sizes:

- letter (11 x 8.5" / 216 x 279 mm)
 - A4 (11.7 x 8.3" / 210 x 297 mm)
 - B5 (10 x 7" / 176 x 250 mm)

: The paper width must be 3.9 to 8.5" / 99 to 216 mm. The paper length must be 7 to 11.7" / 178 to 297 mm.

The duplexer *cannot* print:

- borderless prints
- poster layout

Automatic two-sided printing from a computer with WINDOWS OS

- 1. Load plain paper into the paper tray.
- 2. Open the document you want to print, then select File > Print.
- 3. In the Print dialog box, make sure that **KODAK HERO 4.2 AIO** is selected (printers with a wireless connection have a 4-digit number added to the end of the name), then click **Properties**.
- 4. Select the **Layout** tab.
- 5. In the Two-sided printing field, select **Automatically with Duplexer**.
 - You can also select automatic two-sided printing from the **General** tab under the **Job Settings** field.
- 6. Under "Flip on:", select **Long edge** or **Short edge**, then click **OK**.
- 7. Click **OK** to start the print request.

Automatic two-sided printing from a computer with MAC OS

- 1. Load plain paper into the paper tray.
- 2. Open the document you want to print, then select File > Print.
- In the Print dialog box, make sure that Eastman Kodak Company HERO 4.2 AIO is selected (printers with a wireless connection have a 4-digit number added to the end of the name).
- 4. In the Copies & Pages drop-down list, select Layout.
- In the Two-Sided drop-down list, select either Long-Edge binding or Short-Edge binding.
- 6. Click Print.

Manual two-sided printing

You can print two-sided documents on any size paper that the printer accepts (see Paper sizes, 31) when you rotate the paper manually.

: Two-sided printing can only be done on media that can absorb ink on both sides, such as plain paper or two-sided photo paper. Do not print two-sided on bar-coded photo paper (the bar code is on the back side).

Manual two-sided printing from a computer with WINDOWS OS

- 1. Load paper into the paper tray.
- Open the document you want to print, then select File > Print.
- 3. In the Print dialog box, make sure that **KODAK HERO 4.2 AIO** is selected (printers with a wireless connection have a 4-digit number added to the end of the name), then click **Properties**.
- Select the Layout tab.
- 5. In the Two-sided printing field, select Manual, then click OK.
 - You can also select manual two-sided printing from the **General** tab under the **Job settings** field.
- 6. Under "Flip on:", select **Long edge** or **Short edge**, then click **OK**.
- 7. Click **OK** to start the print request.
- 8. When a message appears on your computer and control panel, remove the printed pages from the output tray, then follow the instructions on the control panel.
- 9. Press on the control panel.

Manual two-sided printing from a computer with MAC OS

- 1. Load paper into the paper tray.
- 2. Open the document you want to print, then select **File > Print**.
- In the Print dialog box, make sure that Eastman Kodak Company HERO 4.2 AIO is selected (printers with a wireless connection have a 4-digit number added to the end of the name).
- 4. In the Print dialog box, select the **two-sided** checkbox.
- 5. Click Print.
- 6. When the even pages have finished printing, follow the instructions on the control panel to reload the printed pages in the paper input tray.
- 7. Press on the control panel to print the odd-numbered pages.

Printing forms from the control panel

You can print the following forms from the control panel:

- Graph Paper
- Wide Ruled
- Narrow Ruled
- Shopping List
- Reminder List
- Noughts and crosses
- Sheet Music (Portrait)
- Sheet Music (Landscape)

To print a form:

- 1. Press .
- 2. Touch ▶, then touch Forms.
- 3. Touch a form type to select it.
- 4. Use the LCD keyboard to type a quantity, then touch **OK**.
- 5. Press on the control panel.

Printing pictures

You can print pictures with your all-in-one printer from:

- A memory card inserted into a memory card slot
- An iPhone, iPod Touch, iPad, BLACKBERRY Device, ANDROID OS Device or WINDOWS Mobile Device (may not be available with all models). For information, go to www.kodak.com/go/mobile.

You can also print pictures using Home Centre Software from your computer with WINDOWS OS. Home Centre Software lets you edit and enhance your pictures quickly. Open Home Centre Software, select **Edit and Print Pictures**, then follow the on-screen instructions.

On a computer with either MAC OS or WINDOWS OS, you can print pictures from any picture-editing or photomanagement software.

Viewing pictures on a memory card

When you insert a memory card into the memory card slot a picture appears on the LCD touch screen. Touch ◀ or ▶ to scroll through the pictures.

Finding pictures on a memory card

Your printer can help you locate pictures on a memory card by the date the picture was taken or last saved.

- 1. Insert the memory card into the memory card slot.
- 2. Touch 🥎.
- 3. Touch Options, then touch Find Photos.
- 4. Touch Year, Month and Day to select a specific year, month or day.

The number of photos found for the date you specified appears at the top of the LCD touch screen.

5. Touch **OK** to view the pictures.

Printing from a memory card

You can print pictures from the following cards:

- SD Card
- SDHC Card
- MMC Card
- MEMORY STICK
- Variations of the memory cards listed above that require an adaptor (for example, MEMORY STICK Duo, miniSD and microSD)
- : If you use a memory card with an adapter, make sure you insert and remove the adapter and the memory card as a unit; do not remove the memory card while leaving the adapter in the printer.

Using default settings to print a picture

Unless you change the default settings, the default for printing pictures is one 6 x 4" / 102 x 152 mm picture. (To change the default settings, see Save as Defaults at the bottom of the table under Changing the settings and printing pictures, 40.)

1. Insert the memory card into the memory card slot.



- 2. Touch ⁴ or ▶ to find the picture you want to print.
- 3. Touch > in the lower right-hand corner of the LCD to select a print quantity.
- 4. Press ().

The printer prints a single 102 x 152 mm / 102 x 152 mm picture.

To prevent loss of data from your memory card, camera or portable drive, do not remove it from the printer while printing.

Changing the settings and printing pictures

You can change the print photos options for an individual picture or group of pictures, or you can change the settings and save them as the default.

1. Insert the memory card into the memory card slot.



- 2. Touch ◀ or ▶ to find the picture you want to print.
- 3. Touch > in the lower right-hand corner of the LCD to select a print quantity.
- 4. Repeat steps 2 and 3 for each picture you want to print.
- 5. Press 🦙 for View and Print Photos Settings, then touch **Options**.
- 6. Touch ♠ or ▼, then touch the setting you want to change.

Print Photos Option	Settings	Description
View Photos		Scroll through the pictures on the memory card; touch > to select a print quantity; press to display the View and Print Photos Settings menu.
Find Photos		Select a year, month and/or day to view photos by the date that they were taken; touch OK to view the photo(s); press to display the View and Print Photos Settings menu.
Quantity	1 (default) to 99	The number of copies that print.
Colour Mode	Black and White	Prints a black-and-white photo.
	Colour	Prints a colour photo.
Print Size	51 x 76 mm (3 x 2") 89 x 127 mm (5 x 3.5") 102 x 152 mm (6 x 4") (default) 102 x 178 mm (7 x 4") 102 x 203 mm (8 x 4") 127 x 178 mm (7 x 5") 102 x 305 mm (12 x 4") 203 x 254 mm (10 x 8") 216 x 279 mm (11 x 8.5") or A4	If the selected print size is smaller than the paper in the paper tray, the printer automatically arranges the pictures to best fit the paper size.
Quality	Normal (default)	Good quality output; prints faster than Best.
	Best	The highest quality, but the slowest print speed.
	Draft	The fastest print speed, but the lowest quality.

Print Photos Option	Settings	Description
Scene Balance	On (default) Off	Adjusts the image brightness to correct for underexposure and reduces the variation in contrast in different areas of the picture.
Add Date to Prints	No (default) Yes	Prints the date the picture was taken or last edited in a corner of the print.
Transfer to PC		Your printer and computer must be connected with a USB cable. To transfer all the pictures on the memory card to your computer, press .
Save as Defaults	No / Yes	To save the settings as the new default, touch Yes .

- You can also adjust the print photo settings using the Online Printer Management Tool. When viewing the tool in your browser (see Accessing the Online Printer Management Tool, 16), select the **Settings** tab, then select **Copy & Print > Print Photo**.
- 7. When you have finished changing settings, press .
 - To prevent loss of data from your memory card, camera or portable drive, do not remove it from the printer while printing.

Printing tagged pictures

Some digital cameras let you tag (or "mark") pictures on the memory card for printing. This creates a tag that is recognised by the printer. If you choose to print tagged pictures, they will print according to the default settings on your printer (unless otherwise specified by the tag from the camera).

: Refer to your camera user guide to determine whether your camera supports tagged pictures (may also be called "marked" or "DPOF") functionality.

To print tagged pictures:

- : Make sure Tagged Images Printing is On (see Configuring printer settings, 5).
- 1. Insert the memory card into the memory card slot.



2. When the "Print tagged images?" message appears, press .

Printing panoramic pictures

To print a panoramic picture, load 12 x 4" / 102 x 305 mm paper or US letter or A4 paper in the paper tray.

1. Insert the memory card into the memory card slot.



- 2. Touch ¶ or ▶ to find the panoramic picture you want to print.
- 3. Touch > in the lower right-hand corner of the LCD to select a print quantity.
- 4. Press 🥱 for View and Print Photos Settings.
- 5. Touch Options.
- 6. Touch ▼ to select **Print Size**, then touch ▶ to select **4** x **12**.
- 7. Press 🕟

To prevent loss of data from your memory card, camera or portable drive, do not remove it from the printer while printing.

Printing from a wireless device

You can print pictures wirelessly at the touch of a button from:

- iPhone (iOS 3.0 or later)
- iPod Touch (2nd generation)
- iPad
- BLACKBERRY Device (software v4.5 or later)
- a device running ANDROID OS v2.0 or later
- WINDOWS Mobile Device v7.5 or later

For more information, see Mobile Printing, 45.

Transferring pictures to a computer

You can transfer your pictures from a memory card or USB-connected device in the printer to your computer. To transfer these files, the printer **must** be connected to your computer with a USB cable, and Home Centre Software must be installed on your computer.

: If you have large video files or a large number of pictures (400 or more), we recommend that you use a memory card reader attached directly to your computer to transfer them.

Transferring pictures to a computer with WINDOWS OS

- 1. Insert the memory card into the memory card slot on the printer.
- 2. Press 🥱, then touch **Options**.
- 3. Touch Transfer to PC.
- 4. Press ().
- 5. If your computer is connected to a wireless network and with a USB cable, select the USB-connected printer (no number after the printer name).
- Follow the on-screen instructions on your computer.
- : You can adjust the Photo print settings using the Online Printer Management Tool. When viewing the tool in your browser (see Accessing the Online Printer Management Tool, 16), select the **Settings** tab, then select **Copy & Print** > **Print Photo**.

Transferring pictures to a computer with MAC OS

- 1. Insert the memory card into the memory card slot on the printer.
- 2. Press 🥎 , then touch **Options**.
- 3. Touch Transfer to PC.
- 4. Press 🕟.
- If your computer is connected to a wireless network and with a USB cable, select the USB-connected printer (no number after the printer name).
- 6. Use iPhoto or Image Capture on your computer to complete the transfer.
 - You can adjust the Photo print settings using the Online Printer Management Tool. When viewing the tool in your browser (see Accessing the Online Printer Management Tool, 16), select the **Settings** tab, then select **Copy & Print > Print Photo**.

6 Mobile Printing

Mobile printing lets you print to your all-in-one printer from your Web-connected mobile device.

When your:

- printer is registered to Google Cloud Print™, you can print from anywhere with your mobile device using Google Cloud Print apps.
- printer has an e-mail address (assigned by KODAK E-mail Print Service), you can send e-mails and e-mail attachments to your printer from anywhere, from a device capable of sending e-mail.
- mobile device is connected to the same wireless network as your printer, you can print pictures using the KODAK Pic Flick App or Pic Flick HD App.

When you plan to use mobile printing, make sure that your printer power is on or your printer is in low power mode (for information, see Time to Low Power under Configuring printer settings, 5).

Printing using Google Cloud Print

Print on the go from your smartphone, computer or tablet using Google Cloud Print enabled apps.

Before you can use Google Cloud Print, make sure your printer is set up for Google Cloud Print. See Registering your printer with Google Cloud Print™ and KODAK E-mail Print Service, 29.

Printing varies by application. For more information, go to www.google.com/cloudprint/learn/apps.html.

To print from a Chromebook:

Click the wrench and select **Print** to print the Web page you are viewing (you can also use the keyboard shortcut **Ctrl+P**).

To print from an iOS mobile device (iPhone, iPad, iPod Touch):

- From GMAIL:
 - E-mail body: Select the e-mail, then click the menu in the top-right corner and select Print.
 - Attachment: Click the **Print** button next to the attachment.
- From GOOGLE DOCS Program:
 - Select the document, then click the menu in the top-right corner and select **Print**.

To print from an ANDROID OS device:

Install the KODAK Document Print App from the GOOGLE PLAY Store.

To print from a computer:

- 1. Install the latest version of GOOGLE CHROME Web browser.
- 2. Click the wrench in the upper right-hand corner of the Web browser, then click Print.
- In the Destination drop-down menu, select Print with Google Cloud Print.
- 4. Sign in using your GOOGLE Account as needed, then select your printer.

To print from a BLACKBERRY OS device:

We recommend using KODAK E-mail Print.

Printing using KODAK E-mail Print Service

Printing e-mails, documents and pictures

KODAK E-mail Print lets you send e-mails and e-mail attachments (documents and pictures) to your printer from anywhere, using any device capable of sending e-mail.

: Before you can use KODAK E-mail Print, your printer must be registered to Google Cloud Print™ (see Registering your printer with Google Cloud Print™ and KODAK E-mail Print Service, 29), and your printer must have an e-mail address assigned by KODAK E-mail Print.

To print using KODAK E-mail Print:

- 1. Make sure that your device or computer is connected to the internet.
- Open an e-mail application (such as GMAIL, MICROSOFT OUTLOOK, HOTMAIL, YAHOO, iOS Mail or ANDROID OS Mail).
- 3. Address the e-mail to your printer e-mail address. Attach the files you want to print; if needed, include any comments in the body of the e-mail.
- 4. Send the e-mail.

The e-mail attachments (and any comments) will print to your printer.

Printing pictures from a mobile device

When connected to the same Wi-Fi network, you can print pictures wirelessly with your all-in-one printer from:

- an iPhone (iOS 3.0 or later), iPod Touch device (2nd generation), iPad (may not be available with all models).
- a BLACKBERRY Device (software v4.5 or later).
- a device running ANDROID OS v2.0 or later.
- a WINDOWS Mobile Device v7.5 or later.

Download the KODAK Pic Flick App from the App Store directly from your device, then follow the procedure for your device. For information, go to www.kodak.com/go/mobile.

Printing pictures from an iPhone, iPad or iPod Touch device

: Requires iOS 3.0 or later.

To print a picture from an iPhone, iPad or iPod Touch device (2nd generation):

- 1. Make sure your device is connected to the same Wi-Fi network as your printer.
- 2. Open the KODAK Pic Flick App on your device.
 - : For best results with an iPad, use the KODAK Pic Flick HD App.
- 3. Select the picture(s) you want to print, then select Choose Device.
- 4. Select your KODAK All-in-One Printer from the list of available devices.
- 5. Select Send.

Printing pictures from a BLACKBERRY Device

To print a picture from a BLACKBERRY Device (software v4.5 or later):

- Make sure your BLACKBERRY Device is connected to the same Wi-Fi network as your printer.
- Open the KODAK Pic Flick App on your device.
- 3. Select the picture(s) you want to print.
- 4. Press the **Menu** key, then select **Print**.
- Select your KODAK All-in-One Printer from the list of available devices.
 - : It may take a few minutes for the printer to appear in the Available Printers list.
- Select the print size and enter the number of copies.
- Select Print.

Printing pictures and documents from an ANDROID OS Device

: ANDROID OS v2.0 or later required.

To print a picture using KODAK Pic Flick App:

- 1. Make sure your device is connected to the same Wi-Fi network as your printer.
- 2. Open the KODAK Pic Flick App on your device.
- 3. Select the picture(s) you want to print.
- 4. Select View/Edit to edit the picture(s), or go to step 5.
 - a. Press and hold the screen to enter the edit mode.
 - b. Rotate, move, pan, zoom or crop the picture.
- 5. Press **Select Device**, then select your KODAK All-in-One Printer.
- 6. Select the print size.
- 7. Press Back, then select Send.

To print a picture or document using KODAK Document Print App:

- : Before you can use KODAK Document Print App, your printer must be registered to Google Cloud Print™ (see Registering your printer with Google Cloud Print™ and KODAK E-mail Print Service, 29).
- 1. Download and install the app from the GOOGLE PLAY Store.
- 2. Launch the KODAK Document Print App.
- 3. Locate the picture or document you want to print.
- 4. Sign in with your GOOGLE Account, then select OK.
- 5. Select your printer from the list.
- 6. Select Print.

7 Copying

You can copy documents and photographs with your all-in-one printer. The printer produces high-quality colour or black-and-white copies on a variety of paper types (see Paper types, 31).

Loading originals for copying

You can copy multiple-page documents automatically by loading the originals (up to 35 pages) face up in the Automatic Document Feeder (ADF).

: The ADF accepts plain paper originals from 6.9 to 8.5" (175 to 216 mm) wide and 9.8 to 11.7" (249 to 297 mm) long.

To copy a photo, documents on thick paper or a document that is too small or too large to fit in the ADF, place the original face down on the scanner glass.

For more information on loading originals, see Loading originals, 34.

Copying a document

You can copy a document using the default settings, or you can make adjustments to the quantity, size, quality and brightness of your copies. When you copy a document, the printer will always use paper from the main (bottom) paper tray.

Using the default settings to copy a document

The default settings are either the factory default settings (see Resetting factory defaults, 86), or defaults that you have set on the printer (see Save as Defaults at the bottom of the table under Adjusting the settings and copying a document, 48).

To copy a document using the current default settings:

- 1. Place the original document in the ADF or on the scanner glass (see Loading originals, 34).
- 2. Press .
- 3. Touch Copy Document.
- Press to begin copying.
 - : If you load the original document in the ADF, the ADF automatically feeds the document into the printer when you begin copying.

Adjusting the settings and copying a document

- 1. Place the original document in the ADF or on the scanner glass (see Loading originals, 34).
- 2. Press .
- 3. Touch Copy Document, then touch Options.

Copy Document Option	Setting	Description
Quantity	1 (default) to 99	The number of copies that print.

Copy Document Option	Setting	Description
Colour Mode	Colour (default)	Prints full colour.
	Black & White	Prints black and white (greyscale).
Copy Size	Same Size (default)	The copy is the same size as the original.
	Fit to Page	The printer detects the size of the original on the scanner glass and the size of the paper in the paper tray and automatically reduces or enlarges the original so that the copy fits on the paper.
	Choose Percentage	Reduces to 20% or enlarges to 500% of the original size.
Quality	Normal (default)	Good quality output; prints faster than Best.
	Best	The highest quality, but the slowest print speed; eliminates the banding effect that sometimes occurs when printing Draft or Normal.
	Draft	The fastest print speed, but the lowest quality.
Lighter/Darker	Normal, -3 to +3 (Normal is default)	Lightens or darkens the copy. Normal is no change from the original; -3 is the darkest; +3 is the lightest.
Save as Defaults	No / Yes	To save settings as the new default, touch Yes .

5. Press to begin copying.

Changing the number of copies of a document

- 1. Place the original document in the ADF or on the scanner glass (see Loading originals, 34).
- 3. Touch Copy Document.
- 4. Touch

 or

 to select a number.
- 5. Press () to begin copying.

Enlarging or reducing the size of a copy

- 1. Place the original document on the scanner glass (see Loading originals, 34).
- 2. Press
- 3. Touch Copy Document, then touch Options.
- 4. Touch Copy Size, then touch Choose Percentage.
- 5. Touch an enlargement or reduction percentage, then touch **OK**.
- Press to begin copying.

Darkening or lightening a copy

- 1. Place the original document in the ADF or on the scanner glass (see Loading originals, 34).
- 2. Press 🔼.
- 3. Touch Copy Document, then touch Options.
- 4. Touch ▼, then touch Lighter/Darker.
- 5. Touch ▼ to select a number below zero for a darker copy, or press ♠ to select a number above zero for a lighter copy.
- 6. Press () to begin copying.

Copying a photo

You can copy a photo using the default settings, or you can make adjustments to the quantity, size, quality and brightness of your copies. When you copy a photo, the printer will use paper from the top paper tray, unless you specify otherwise.

Using the default settings to copy a photo

The default settings are either the factory default settings (see Resetting factory defaults, 86), or defaults that you have set on the printer (see Save as Default at the bottom of the table under Adjusting the settings and copying a photo, 50).

1. Lift the scanner lid, and place the photo face down in the right-front corner of the scanner glass.



- Do not load photos in the Automatic Document Feeder (ADF).
- Close the lid.
- 3. Press
- 4. Touch Copy Photo.
- Press to begin copying.

Adjusting the settings and copying a photo

1. Lift the scanner lid, and place the photo face down in the right-front corner of the scanner glass.



Do not load photos in the Automatic Document Feeder (ADF).

- 2. Close the lid.
- 3. Press
- 4. Touch Copy Photo, then touch Options.
- Touch ♠ or ▼, then touch the setting you want to change.

Copy Photo Option	Setting	Description
Quantity	1 (default) to 99	The number of copies that print.
Colour Mode	Colour (default)	Prints full colour.
	Black & White	Prints black and white (greyscale).
Copy Size	51 x 76 mm (3 x 2") 89 x 127 mm (5 x 3.5") 102 x 152 mm (6 x 4") (default) 102 x 178 mm (7 x 4") 102 x 203 mm (8 x 4") 127 x 178 mm (7 x 5") 102 x 305 mm (12 x 4") 203 x 254 mm (10 x 8") 216 x 279 mm (11 x 8.5") or A4	The printer enlarges or reduces the original to make it the copy size you select. If the selected copy size is smaller than the paper in the paper tray, the printer automatically arranges the pictures to best fit the paper size.
Lighter/Darker	Normal, -3 to +3 (Normal is default)	Lightens or darkens the copy. Normal is no change from the original; -3 is the darkest; +3 is the lightest.
Quality	Normal (default)	Good quality output; prints faster than Best.
	Best	The printer detects photo paper in the paper tray and sets Best quality automatically.
	Draft	The fastest print speed, but the lowest quality.
Save as Defaults	No / Yes	To save settings as the new default, touch Yes .

6. Press to begin copying.

Changing the number of copies of a photo

1. Lift the scanner lid, and place the photo face down in the right-front corner of the scanner glass.



- Do not load photos in the Automatic Document Feeder (ADF).
- 2. Close the lid.
- 3. Press 🔼.
- 4. Touch Copy Photo.
- Touch ◀ or ▶ to select a number.
- 6. Press () to begin copying.

Enlarging or reducing the size of a copy of a photo

1. Lift the scanner lid, and place the photo face down in the right-front corner of the scanner glass.



- Do not load photos in the Automatic Document Feeder (ADF).
- 2. Close the lid.
- 3. Press .
- 4. Touch Copy Photo, then touch Options.
- 5. Touch Copy Size.

- Press to begin copying.

Darkening or lightening a copy of a photo

1. Lift the scanner lid, and place the photo face down in the right-front corner of the scanner glass.



- Do not load photos in the Automatic Document Feeder (ADF).
- 2. Close the lid.
- 3. Press
- 4. Touch Copy Photo, then touch Options.
- 5. Touch Lighter/Darker.
- 6. Touch ▼ to select a number below zero for a darker copy, or touch ◆ to select a number above zero for a lighter copy.
- 7. Press () to begin copying.

Two-sided copying

Manual two-sided copying

If the original is not on letter or A4-sized plain paper, or if you want the copy to be on paper other than letter or A4-sized plain paper, you can make two-sided copies manually.

- 1. Load the paper into the paper tray.
- Place your original on the scanner glass (see Using the scanner glass, 34).
- 3. Press 🔼.
- 4. Touch Copy Document.
- If necessary, touch Options to make changes to the copy settings.
- Press to begin copying.
- Remove the printed page from the output tray and rotate it 180 degrees, then place the page into the paper tray (printed side down).

Copying

- 8. Place the next original on the scanner glass.
- 9. If necessary, make changes to the copy settings.
- 10. Press to begin copying.

8 Scanning

Scanning digitises documents and pictures, and sends the digital files to your computer, memory card, e-mail, network folder or USB flash drive.

To scan to a computer, the Home Centre Software must be installed on that computer, unless you are using the Online Printer Management Tool, (See Scanning from the Online Printer Management Tool, 62.)

When you scan, the digital file can:

- open in Home Centre Software (when Home Centre Software is loaded and the printer is connected to a computer with WINDOWS OS).
- open in third-party scanner software.
- be saved in a format and location that you determine (see Changing the scan settings for scanning from the control panel, 55).

Scanning from a software program on the computer (such as Home Centre Software) gives you more options, but you can also scan from the printer control panel.

Before you begin scanning

If you are scanning to a computer, make sure that the printer is connected to the computer using a USB cable or wireless network (see Networking Your Printer, 7).

If you want to scan to an e-mail address or to a shared network folder, you need to:

- make sure the printer is connected to a computer using a wireless or Ethernet connection.
- set up a profile using the Online Printer Management Tool (see Setting up Scan To E-mail, 20 and Setting up Scan To Network Folder, 24).

Changing the scan settings for scanning from the control panel

If you want to adjust settings that the printer uses, do so before you scan from the printer control panel.

- : These settings do not apply to Scan to E-mail or Scan to Network Folder. To change scan settings for scanning to e-mail or to network folder, see Setting options for scan to e-mail, 23 or Setting scan settings for scan to network folder, 26.
- Open Home Centre Software, then select the Printer Tools (WINDOWS OS) or Tools (MAC OS) window.
 - To get to Printer Tools without Home Centre Software (WINDOWS OS only), select **Start > All Programs > Kodak > KODAK AlO Printer Tools**.
- 2. Under the Tools heading, select Printer Scan Settings.
- 3. Adjust settings for scanning documents and pictures:
 - a. To select a program that your scanned images or documents will appear in when you scan from the printer control panel:
 - (1) Select the General tab.
 - (2) Under the Program List heading, click ▼ next to the currently selected program.
 - (3) From the list, select the program in which you want the scanned files to open.
 - b. To adjust settings for scanning documents, select the **Document** tab, then select an option for each setting:

Setting	Options	
Scan As	Colour Black and white	
File format	.pdf .rtf (available only when connected to a computer with WINDOWS OS) .tif .jpg	
	.bmp (available only when connected to a computer with MAC OS)	
Resolution (dpi)	75	
	150	
	200	
	300	
File Save	Prompt for File Name and Location Automatically Save - specify:	
	Base name; by default, scanned files are named "scan1", "scan2", and so on.	
	Location (folder) where the scanned files will be saved	

c. To adjust settings for scanning pictures, select the **Picture** tab, then select an option for each setting:

Setting	Options
Save As	Colour Black and white
File format	.jpg .bmp .tif
Resolution (dpi)	75 150 200 300 600
Quality	When connected to a computer with WINDOWS OS: Best for E-mail Normal High Maximum When connected to a computer with MAC OS, a slider bar with: Least Medium Best
Automatically Detect Pictures (when connected to a computer with WINDOWS OS) or Auto Crop (when connected to a computer with MAC OS)	When selected, multiple pictures placed on the scanner glass are saved as separate files.
File Save	Prompt for File Name and Location Automatically Save - specify:

Setting	Options
	Base name; by default, scanned files are named "scan1", "scan2", and so on.
	 Location (folder) where the scanned files will be saved

NOTE: Before you save a scanned file in Home Centre Software, you can preview, crop and sharpen the image, and adjust the colour. On a computer with WINDOWS OS, see the Home Centre Software Help (? icon) for instructions.

- 4. When you have finished making selections, click **OK** on the bottom right of the Printer Scan Settings window.
- 5. Close the Printer Tools window.

Loading originals for scanning

You can scan multiple-page documents automatically by loading the originals (up to 35 pages) face up in the Automatic Document Feeder (ADF).

: The ADF accepts plain paper originals from 6.9 to 8.5" (175 to 216 mm) wide and 9.8 to 11.7" (249 to 297 mm) long.

To scan a photo, documents on thick or thin paper or a document that is too small or too large to fit in the ADF, place the original face down on the scanner glass.

For more information on loading originals, see Loading originals, 34.

Scanning from the control panel

When you scan a document or picture(s) from the control panel, you have the following options:

- Scan to Computer scans to a file or to Home Centre Software on your computer
- Scan to Memory Card scans to a memory card in the memory card slot
- Scan to E-mail* scans to an e-mail address that you select from the E-mail Profile you set up in the Online Printer Management Tool
- Scan to Network Folder* scans to a shared network folder that you designated in the Online Printer Management Tool

Scanning to a computer

1. Lift the scanner lid, and place the original face down in the right-front corner of the scanner glass, then close the lid.

^{*} Before you can use these options, you must set up Scan to E-mail (see Setting up Scan To E-mail, 20) and Scan to Network Folder (see Setting up Scan To Network Folder, 24) from the Online Printer Management Tool.

Scanning



- 2. Close the lid.
- 3. Press 🔼.
- 4. Touch Scan.
- 5. Touch **Computer**, then touch the setting/option you want to change.

Scan Option	Settings	Description
Scan To	USB-connected Computer (default)	The scanned file is sent to the USB-connected computer.
	Name of computer (only if a computer is connected by wireless or Ethernet network)	The scanned file is sent to the computer on the wireless or Ethernet network.
Scan What	Document (default)	Sets the scan settings for scanning a document (see Changing the scan settings for scanning from the control panel, 55).
	Photo	Sets the scan settings for scanning a picture (see Changing the scan settings for scanning from the control panel, 55).
Scan Action	Save to File (default)	Sends the scanned file in the format and to the location on your computer that you designate.
	Open with Application (available only when Home Centre Software is installed on computer)	Sends the scanned file to Home Centre Software.
Save as Defaults	No / Yes	To save the settings as the new default, press Yes .

6. Press to begin scanning.

The scanned file appears at the destination you specified.

7. When the message "Scan complete" appears, touch **OK**.

Scanning to a memory card

- 1. Insert the memory card into the memory card slot on the printer.
- 2. Lift the scanner lid, and place the original face down in the front right-hand corner of the scanner glass, then close the lid.



- 3. Close the lid.
- 4. Press .
- 5. Touch Scan.
- 6. Touch **Memory Card**, then touch the setting/option you want to change.

Scan Option	Settings	Description
Scan What	Photo (default)	Sets the scan settings for scanning a picture (see Changing the scan settings for scanning from the control panel, 55).
	Document	Sets the scan settings for scanning a document (see Changing the scan settings for scanning from the control panel, 55).
File Type	JPG (default)	The scanned file is saved as a JPG.
	Single-page PDF	The scanned file is saved as a single-page PDF.
	Multi-page PDF	The scanned file is saved as a multiple-page PDF.
Scan Size	Auto (default) 51 x 76 mm (3 x 2") 89 x 127 mm (5 x 3.5") 102 x 152 mm (6 x 4") 102 x 178 mm (7 x 4") 102 x 203 mm (8 x 4") 127 x 178 mm (7 x 5") 102 x 305 mm (12 x 4") 203 x 254 mm (10 x 8") 216 x 279 mm (11 x 8.5") A4	Determines the size that is scanned.
Save as Defaults	No / Yes	To save the settings as the new default, press Yes.

7. Press (to begin scanning.

The scanned file appears at the destination you specified.

8. When the message "Scan complete" appears, touch OK.

Scanning to e-mail

You can scan your original and immediately send the scanned file by e-mail to one or more recipients directly from the printer.

- : You must first use the Online Printer Management Tool to set up scanning to e-mail options (see Setting up Scan To E-mail, 20).
- Lift the scanner lid, and place the original face down in the right-front corner of the scanner glass, then close the lid.



- 2. Close the lid.
- 3. Press
- Touch Scan.
- 5. Touch E-mail.
- Select an outgoing e-mail profile (the person from whom the e-mail with the scan attachment is sent), then press OK.
- 7. If necessary, enter the 4-digit PIN (see Step crossref(Stepxref): : 22 under Adding an outgoing e-mail profile, 20), select **Done**, then press **OK**.
- 8. Select an e-mail recipient, then press **OK**.
- 9. Repeat step crossref(Stepxref):: 60 for each recipient.
- 10. Press (to begin scanning.

The scanned file appears at the destination you specified.

11. When the message "Scan complete" appears, touch **OK**.

Scanning to network folder

You can scan your original and immediately send the scanned file to a network folder directly from the printer.

: You must first use the Online Printer Management Tool to set up scanning to network folder options (see Setting up Scan To Network Folder, 24).

 Lift the scanner lid, and place the original face down in the right-front corner of the scanner glass, then close the lid.



- 2. Close the lid.
- 3. Press 🔼.
- 4. Touch Scan.
- 5. Touch Scan to Network Folder.
- 6. Touch Sharing Folder.
- 7. If necessary, enter the 4-digit PIN (see Step crossref(Stepxref): : 26 under Adding a network folder profile, 25), then touch **OK**.
- 8. Press to begin scanning.

The scanned file appears at the destination you specified.

9. When the message "Scan complete" appears, touch OK.

Scanning from the computer

1. Lift the scanner lid, and place the original face down in the front right-hand corner of the scanner glass.



- 2. Close the lid.
- 3. Open Home Centre Software, then:

- On a computer with WINDOWS OS, select Scan Documents and Pictures, then follow the on-screen instructions.
- On a computer with MAC OS, select the Tools tab, click Scan Application, then follow the on-screen instructions.
 - : If you are not using Home Centre Software, open a program that allows you to scan, then follow the instructions.

Scanning multiple pictures simultaneously

Using Home Centre Software, you can scan multiple pictures simultaneously and save them as separate files.

When scanning multiple pictures, leave space between the pictures so that the printer can detect the individual pictures. Any pictures that overlap are interpreted as a single picture.

Scanning multiple pictures when connected to a computer with WINDOWS OS

- 1. Lift the scanner lid, and place the pictures face down on the glass, leaving space between the pictures.
- 2. Close the lid.
- 3. Open Home Centre Software, then select Printer Tools.
- 4. Select Printer Scan Settings, then select the Picture tab.
- Select Automatically Detect Pictures, if it is not selected, then click OK.
- 6. Click **X** in the top-right corner to close the Printer Tools window.
- 7. In the Home Centre window, select Scan Documents and Pictures.
- Make sure that Picture is selected and Collage Combine all pictures is cleared, then follow the on-screen instructions.
 - : Click Help (? icon) for additional instructions.

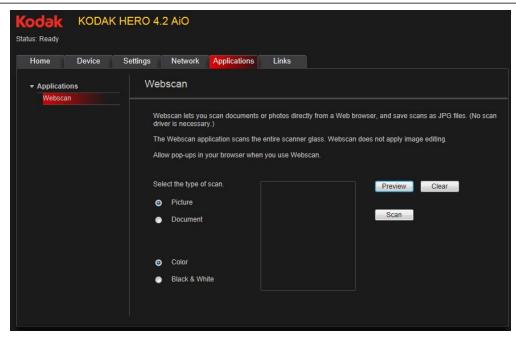
Scanning multiple pictures when connected to a computer with MAC OS

- 1. Lift the scanner lid, and place the pictures face down on the glass, leaving space between the pictures.
- 2. Close the lid.
- 3. Open Home Centre Software, then select your printer.
- 4. Select the Tools tab.
- 5. Click Scan Application.
- Select Colour Picture or Black and White Picture.
- 7. Select Automatically detect multiple pictures, if it is not selected.
- Click Preview or Scan All and follow the on-screen instructions.
 - : Click Help (? icon) for additional instructions.

Scanning from the Online Printer Management Tool

You can use an Internet browser to initiate a scan from the Online Printer Management Tool on a computer that is connected to the same network as the printer.

- 1. Open the Online Printer Management Tool (see Accessing the Online Printer Management Tool, 16).
- 2. Select the **Applications** tab.
- 3. Select Applications > Webscan.



- 4. Select the type of scan you want, and place the original on the scanner glass.
- 5. Click **Preview** to see what will be scanned.
 - If needed, click Clear to reposition the original.
- 6. When you are satisfied with the preview, click **Scan**. The scanned file will display in a new browser window.
- 7. In the new browser window, select **File > Save As** to save the file as a JPEG image on your computer.

9 Faxing

Your printer can send and receive faxes in either black and white or colour.

Before you begin faxing

Before you can send or receive faxes, you must connect your printer and set up the fax options.

Connecting the printer for faxing

Selecting the country/region

For the fax to work properly, the country or region selected on the printer must match your location. This setting determines how your faxes are sent and received.

To set the correct country or region:

- 1. Press
- Touch ▶, then touch Printer Settings.
- 3. Touch ▼, then touch Country/Region.
- 4. Touch ▼ to scroll through the selections, then touch your country or region to select it.

Determining your telephone system type

The instructions for setting up your printer for faxing differ depending on the type of telephone service you have. Determine the type of telephone service you have, and connect your printer accordingly.

- : Use the phone cord that was provided with the printer. If you use any other phone cord, you may not be able to send or receive faxes successfully.
- Standard telephone service telephone service that uses dedicated telephone wiring to transmit only phone signals
- Cable telephone service telephone service that is delivered by a cable television service
- Digital Subscriber Line (DSL) telephone service that uses the wires of a local telephone network to transmit digital data over cables
- Internet telephone service (Voice-Over-Internet Protocol or VOIP) telephone service delivered by an Internet Service Provider

Connecting to a standard telephone service

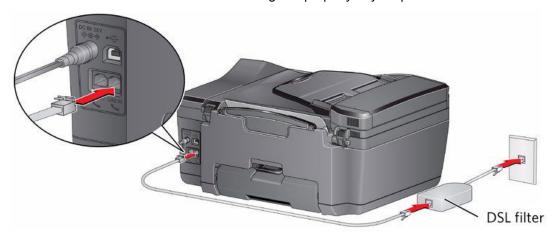
If you have a standard telephone service, connect one end of the phone cord that came with the printer to the LINE IN port on the back of the printer and the other end to the wall phone jack.



Connecting to a Digital Subscriber Line (DSL)

If you have a DSL telephone service, connect one end of the phone cord that came with the printer to the LINE IN port on the back of the printer and the other end to the DSL filter (available from your DSL provider), which is connected to the wall phone jack.

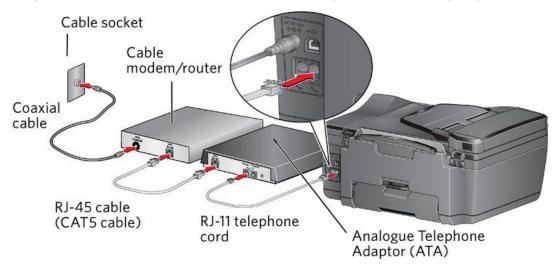
: You must use a DSL filter to transmit fax signals properly to your printer.



Connecting to an Internet or cable telephone service (Voice-Over-Internet Protocol or VOIP)

If you have an Internet or cable (Voice-Over-Internet Protocol or VOIP) telephone service, you should already have a cable modem/router connected to the cable socket with a coaxial cable. You will also need an Analogue Telephone Adaptor (ATA) to connect your printer for faxing.

- : Sometimes the cable modem/router has a built-in ATA. Contact your cable telephone service provider for more information.
- 1. Connect an RJ-45 (also called CAT 5) cable from the cable modem/router to the WAN port on the Analogue Telephone Adaptor (ATA).
- 2. Connect one end of the phone cord that came with the printer (RJ-11 telephone cord) to one of the phone input ports on the ATA and the other end to the LINE IN port on the back of your printer.



Determining whether your phone line is dedicated or shared

To connect your printer for faxing correctly, you need to determine whether your phone line is shared or dedicated.

A **dedicated phone line** is one that has *only this printer* and no other devices connected to it. If you have a dedicated line, connect your printer as described for your type of phone service (see Connecting to a standard

telephone service, 64, Connecting to a Digital Subscriber Line (DSL), 65 or Connecting to an Internet or cable telephone service (Voice-Over-Internet Protocol or VOIP), 65).

A **shared phone line** is one that has several devices connected to it, such as a phone and/or answering machine as well as the printer. If you have a shared line, connect your printer in one of the following ways, based on the devices you have connected to the same phone line.

If you share the line with an answering machine or telephone:

- 1. Connect one end of the phone cord that came with the printer to the LINE IN phone port on the back of the printer.
- 2. Connect the other end of the phone cord to either a wall phone jack or a DSL filter, depending on the type of telephone service you use.
- 3. Connect one end of the phone cord for your answering machine to the EXT OUT phone port on the back of the printer.
- 4. Connect the other end of the phone cord to the answering machine or telephone.
 - : If you have an answering machine, set the number of rings to answer on the printer to a higher number than the rings to answer for the answering machine (see Rings to Answer in the table under Selecting fax settings, 67).

Configuration for connecting an answering machine with a standard telephone service



If you have an answering service:

If you have an answering service that uses a computerised system for recording messages remotely for the same phone line that you use for your all-in-one printer, then you can set up a distinctive ring to receive faxes automatically (see Distinctive Ring in the table under Selecting fax settings, 67).

If you do not set up a distinctive ring, you can still receive faxes manually (see Receiving a fax manually, 74).

Entering fax sender information

Fax sender information appears in the header of any fax that you send from your all-in-one printer. Typically this is your name or your business name and your fax number.

: If you do not enter fax sender information, the header on faxes that you send will be blank.

To enter fax sender information:

- 1. Press 🚓.
- 2. Touch ▶, then touch Fax.
- 3. Touch **Fax Settings**, touch **Fax Sender Information**, then touch a field to enter:
 - your name or business name
 - your fax number
- 4. Press **OK** to save the information.

Selecting fax settings

Before sending or receiving faxes, select the fax settings.

- 1. Press 🔼.
- 2. Touch ▶, then touch Fax.
- 3. Touch **Fax Settings**, touch **Y** or **A** to scroll through the settings, then touch a setting to make a change.

Fax Setting	Options	Description
Fax Sender Information		This information appears on the faxes you send. Touch a field and use the LCD keyboard to enter your name and fax number. Touch OK to save.
Fax Auto-Answer	On (default) / Off	When there is an incoming call, the printer will display the name and number of the caller. When Auto-Answer is on, the printer will automatically receive the call, or you can touch Answer now to answer the call manually.
Rings to Answer	1 to 6 (default is 4)	The number of times that your phone wring before the printer picks up the call If you use a dedicated phone line for you printer, set the Rings to Answer to any setting. If the printer shares the phone line with an answering machine, set the Rings to Answer to a higher number (5 or 6) than the rings to answer for the answering machine (typically 4 rings). This allows the answering machine to pick up phone calls. The printer will monitor the line after the answering machine picks up, and, if set to Auto Answer, will detect an incoming fax an receive it.
Fax Print	1-sided (default)	Prints the fax on one side of the paper.
	2-sided	Prints the fax on both sides of the paper.
Fax Speed	Fast (33.6K) (default) Medium (14.4K) Slow (9.6K)	Use this setting to reduce the fax transmission speed of your printer. If you are having difficulty sending or receiving a fax or if your fax works intermittently, then reducing the fax speed to Medium

Fax Setting	Options	Description
		or Slow may resolve the issue. If you are using Vonage or Magic Jack, we recommend that you set the fax speed to Slow.
Redial if No Answer	Yes (default) / No	If the fax number you call does not answer, the printer will redial the number automatically once.
Busy Redial Attempts	0 to 12 (default is 5)	The number of times that the fax will attempt to redial a busy number.
Disable Call Waiting	No (default) / Yes	If you have a call-waiting service on your phone line, you can disable it so that an incoming call does not interrupt your fax transmission. Select Yes to disable call waiting, then enter the Call Waiting Disable Code (below). You must enable call waiting manually after your fax
Call Waiting Disable Code	*70 (default)	transmission. The printer automatically dials the Call Waiting Disable Code before dialling the number to which you are sending a fax. This code disables call waiting for the duration of the fax, preventing incoming calls from interrupting your fax transmission. The usual code to disable call waiting is the default *70. If the call waiting disable code is different in your area, touch Call
		Waiting Disable Code, then touch the backspace button to erase the current code. Use the keypad to enter the correct code, then press OK.
Distinctive Ring	Any ring (default) / Single Ring / Double Ring / Triple Ring	This service, available from most phone companies, adds multiple phone numbers to one phone line. Each phone number then has a distinctive ring pattern (single, double or triple ring) to let you know which number is ringing. Select the ring pattern assigned to the phone number for the printer so the printer can receive faxes automatically.
Fax Speaker	On (default) / Off	The fax speaker allows you to hear the dial tone and initial fax tones when sending faxes.
Print Fax Confirmation Page	After Failure Only (default) / Never / Always	The Fax Confirmation Page contains the time and date, the number you called, the number you called from and whether the transmission was successful.
Print Fax Settings		To print the current fax settings, load letter or A4 paper, then press .

Fax Setting	Options	Description
Print Fax Cover Page		The Fax Cover Page shows the date and headings for To and From information for your fax. Use this cover page, if needed, when sending a fax. To print a Fax Cover Page, load letter or A4 paper, then press .
Print Fax Activity Log		The Fax Activity Log contains information (date, time, duration, to/ from, number of pages and more) about the last 30 faxes sent and/or received. To print a Fax Activity Log, load letter or A4 paper, then press .
Dialling Mode	Tone (default) / Pulse	Determines how the printer dials a fax number. Tone dialling (the more common method) uses tones to dial a phone number. It is faster and more reliable than pulse dialling, which uses a series of pulses to dial a phone number. Traditionally, pulse dialling was used by rotary phones; tone dialling is used by touch-tone phones.
Error Correction	On (default) / Off	Error correction is applied only when sending black-and-white faxes. It reduces the loss of data, which can occur on poor-quality phone lines. Error correction increases the sending time on poor-quality phone lines, but the transmission is more reliable. (Error correction does not apply to faxes being received.) If you are using Vonage or Magic Jack, we recommend that you set Error Correction to OFF.

To adjust fax settings from the Online Printer Management Tool:

- 1. Open the Online Printer Management Tool (see Accessing the Online Printer Management Tool, 16).
- 2. Select the **Settings** tab, then select **Fax > Settings**.
- 3. Change the **Sender Information** and/or fax **Settings** as needed.
- 4. Click Save to update the settings.

Setting the answer mode (auto answer or manual)

The default setting for Auto-Answer is on. When Auto-Answer is on, the printer picks up all incoming faxes automatically.

To answer calls manually, touch **Answer now** on the LCD or turn off Auto-Answer (see also Receiving a fax manually, 74):

- 1. Press 🔼.
- 2. Touch ▶, then touch Fax.

- Touch Fax Settings, then touch Fax Auto-Answer.
- 4. Touch Off to turn Auto-Answer off.

Working with the phonebook

You can enter up to 60 fax numbers in the phonebook.

You can create and manage the phonebook from the printer LCD or, if your printer is connected to a computer with WINDOWS OS, you can use Home Centre Software.

You can also use the Online Printer Management Tool to edit the Fax Phonebook. See Using the Online Printer Management Tool to edit the Fax Phonebook, 71.

Using symbols in phonebook entries

You can use the following symbols in phonebook entries:

Symbol	Description	Response by fax
0 - 9	numbers	Dials the number
*	star	Used for special features (for example, *70 is used to deactivate call waiting)
#		Used for special features (for example, # at the end of a number signifies the completion of the number sequence)

Touch Pause to add a comma. This causes a 2-second delay before dialling the remaining numbers.

Adding a new phonebook entry

- 1. Press
- 2. Touch , then touch Fax.
- 3. Touch Phonebook.
- 4. Touch Add New.
- 5. Touch the fields to enter the name and number for a recipient. Touch **OK** to save the information.
- 6. Optional: Assign a Quick Dial number.

You can set up your ten most frequently used fax numbers as Quick Dial numbers. You will be able to dial them quickly, and they will be displayed at the top of your phonebook.

- a. Touch Quick Dial, then select an available number to assign to the contact.
- b. Touch **OK** to finish.
- 7. When you have finished, touch **OK** to save.

Editing a phonebook entry

- 1. Press .
- Touch ▶, then touch Fax.
- 3. Touch Phonebook.
- 4. Touch ▼ or ♠ to scroll through the contacts, then touch the entry you want to edit.
- 5. Touch the fields you want to change, then touch **OK** to save.
- Repeat steps 4-5 to edit more entries; when you have finished, press <a>>

Deleting a phonebook entry

To delete a phonebook entry:

- 1. Press
- 2. Touch ▶, then touch Fax.
- 3. Touch Phonebook.
- Touch ▼ or ♠ to scroll through the numbers, then touch the entry you want to delete.
- 5. Touch **Delete**, then touch **Yes**.

The entry is deleted from the phonebook.

- : If you do not want to delete the entry, touch No.
- 6. Repeat steps 4-5 to delete more entries; when you have finished, press 🧠.

Using the Online Printer Management Tool to edit the Fax Phonebook

You may use the Online Printer Management Tool to edit your fax phonebook. See Editing the fax phonebook,

Preparing a fax for transmission

Before you send a fax, prepare a cover page (if needed), load the original(s) and change the resolution and brightness (if needed).

Printing a fax cover page

If you need a fax cover page, you can print one with your printer, then manually complete the information (person to whom you are sending, fax number, your name etc.).

- 1. Press 🔼.
- Touch ▶, then touch Fax.
- 3. Touch Fax Settings, touch ▼, then touch Print Fax Cover Page.
- 4. Load letter or A4 paper, then press .

Loading originals for faxing

To fax documents (up to 35 pages) that are on plain paper, load the original(s) face up in the Automatic Document Feeder (ADF).

: The ADF accepts plain paper originals from 6.9 to 8.5" (175 to 216 mm) wide and 9.8 to 11.7" (249 to 297 mm) long.

To fax a photo, documents on thick or thin paper or a document that is too small or too large to fit in the ADF, place the original face down on the scanner glass. You can fax only one page at a time from the scanner glass.

For more information on loading originals, see Loading originals, 34.

Changing resolution, brightness and colour mode

Before sending a fax, change the resolution, brightness and colour settings, as needed, based on your original.

- 1. Press 🔼.
- 2. Touch ▶, then touch Fax.
- 3. Touch Options.
- 4. Touch the option you would like to change:

Fax Option	Setting	Description
Resolution	Standard (default) Fine Photo	The resolution setting determines the amount of detail that is transmitted. Standard is the default for most documents. Use Fine for documents with fine print. Use Photo for photos.
Lighter/Darker	Normal (default) -3 to +3	Adjust the brightness setting according to the brightness of your original. Normal is no change from the original; -3 is the darkest; +3 is the lightest.
Colour Mode	Black & White (default) Colour	The colour mode determines whether your fax is sent in black and white or colour. If the receiver's fax machine is not set up to print colour, the fax will print in black and white.
Save as Defaults	No / Yes	To save settings as the new default, touch Yes.

Sending a fax

You can send a fax in several ways. You can use:

- the phonebook
- Quick Dial
- the numeric keypad
- recently dialled numbers
- your computer

: If the receiver's fax machine is not set up to print colour, the fax will print in black and white.

Using the phonebook to send a fax

- 1. Press 🔼.
- 2. Touch ▶, then touch Fax.
- 3. Touch Phonebook.
- 4. Touch the name for the intended recipient number.
- 5. Press to begin faxing.

Using Quick Dial to send a fax

- 1. Press 🕼.
- 2. Touch ▶, then touch Fax.
- 3. Touch Phonebook.

- 4. Touch the number on the numeric keypad that corresponds to the desired Quick Dial entry.
- Press to begin faxing.

Using the numeric keypad to send a fax

- 1. Press
- 2. Touch ▶, then touch Fax.
- 3. Enter a fax number using the numeric keypad.
- 4. Press () to begin faxing.

Dialling a recently faxed number

- 1. Press
- 2. Touch ▶, then touch Fax.
- 3. Touch Phonebook, then touch Recent.
- 4. Touch to select an entry.
- Touch to begin faxing.

If there is no number to redial, touch **OK**. The phonebook opens.

Sending a fax from your computer

To send a fax from your computer, you must have Home Centre Software installed on your computer.

Sending a fax from a computer running WINDOWS OS:

- 1. Open the document you want to fax, then select **File > Print**.
- In the print dialog box, make sure that KODAK HERO 4.2 AlO Fax is selected, then click Properties or Preferences.
- 3. Select a paper size (letter or A4) from the drop-down menu, then select a resolution and orientation as needed.
- Enter the fax number in the Enter Fax Number field, then click OK.
- 5. Click **OK** to send the fax.

Sending a fax from a computer running MAC OS:

- Open the document you want to fax, then select File > Print.
- 2. Expand the print dialog box, if necessary.
- Select Fax Options from the drop-down menu.
- 4. Select a paper size (US Letter or A4 only) from the drop-down menu, then select an orientation if needed.
- 5. Check the Send as Fax checkbox, then enter the fax number in the To field.
- 6. Select a fax quality (Standard or Best).
- 7. Click Print to send the fax.

Receiving a fax

You can set up your printer to receive faxes automatically or manually. Even if your printer is set up to receive faxes automatically, you can still receive them manually at any time.

Receiving a fax automatically

- 1. Load letter (11 x 8.5" / 216 x 279 mm) or A4 (11.7 x 8.3" / 210 x 297 mm) plain paper into the main paper tray (see Loading plain paper, 32).
- 2. Make sure Fax Auto-Answer is set to On (see Setting the answer mode (auto answer or manual), 69).

The printer will receive all incoming faxes automatically.

: Whenever there is an incoming fax, the printer LCD shows the message "Incoming Call. (Name and number if available)". When Auto-Answer is turned on, you do not need to touch Answer now on the LCD to receive the fax. The printer will automatically receive the fax after the number of rings that you selected (see Rings to Answer in the table under Selecting fax settings, 67). However, you may choose to receive the fax sooner by touching Answer now on the LCD. (Whether the fax is colour or black and white is determined by the sender.)

Receiving a fax manually

If Auto-Answer is turned off, you can receive incoming faxes manually. You can receive any incoming fax manually, even if Auto-Answer is turned on.

To receive a fax manually:

When you hear the phone ring, touch Answer now on the LCD.

If your printer is connected to the same phone line as another telephone and you are using tone dialling (see Dialling Mode in the table under Selecting fax settings, 67), you can receive an incoming fax manually from another phone. When you hear the distinctive ring of your fax line or know that the incoming call is a fax:

Pick up any phone and dial 234 (the remote access code).

Printing fax reports

You can set up the printer to print certain reports automatically, or you can print reports manually at any time.

Fax settings report

- 1. Press
- 2. Touch, then touch Fax.
- 3. Touch Fax Settings.
- Touch ▼, then touch Print Fax Settings.
- 5. Load letter (11 x 8.5" / 216 x 279 mm) or A4 (11.7 x 8.3" / 210 x 297 mm) plain paper into the main paper tray (see Loading plain paper, 32), then press .

Fax confirmation page

The Fax Confirmation Page contains the time and date of transmission, the number that you called and the number you called from, and whether the transmission was successful. To print the Fax Confirmation Page, you must select the option to print it before you transmit the fax. The default setting is to never print the Fax Confirmation Page.

- Press 🔼. 1.
- Touch ▶, then touch Fax.
- Touch Fax Settings, then press OK.
- 4. Touch ▼, then touch Print Fax Confirmation Page.
- 5. Touch Always (to print a confirmation page after sending every fax), After Fail Only (default) to print only if the fax transmission fails, or Never.
 - The name and fax number of receivers will not appear on your confirmation page if the receivers have not set up that information on their fax machines.

Fax activity log

The Fax Activity Log provides detailed information for approximately the last 30 faxes sent or received. The log contains information such as date, time, duration of transmission, to/from and number of pages.

- Press .
- Touch ▶, then touch Fax.
- Touch Fax Settings.
- 4. Touch ▼, then touch Print Fax Activity Log.
- 5. Load letter (11 x 8.5" / 216 x 279 mm) or A4 (11.7 x 8.3" / 210 x 297 mm) plain paper (see Loading plain paper, 32), then press ().

: The name and fax number of receivers will not appear on your Fax Activity Log if the receivers have not set up that information on their fax machines.

Cancelling a fax

You can cancel a fax that you are sending or receiving at any time.

To cancel sending or receiving a fax, press X.



10 Maintaining Your Printer

Your printer requires little maintenance. However, Kodak recommends cleaning the scanner glass and lid regularly to remove dust and fingerprints, which affect the quality and accuracy of scanning and copying.

Except while cleaning the printer, keep the printer plugged into an AC power outlet. If you use a power strip, don't turn off the power strip. (The printer does not necessarily have to be turned on, but should be plugged in.)

Keep the printhead and ink cartridges in the printer at all times to help prevent damage to the printhead.

For recycling and/or disposal information, contact your local authority. In the US, go to the Electronics Industry Alliance at www.eia.org or go to www.kodak.com/go/recycle.

General care and cleaning



Always disconnect the power to the printer before cleaning it. Do not use harsh or abrasive cleaners on any part of the printer.

- To clean the printer, wipe the outside with a clean, dry cloth.
- Keep the surrounding area vacuumed and litter-free.
- Protect the printer from tobacco smoke, dust and liquid spills.
- Do not place objects on the printer.
- Keep the paper tray free of dust, dirt and other foreign objects.
- Keep the printer supplies away from direct sunlight and out of high-temperature environments.
- Do not allow chemicals to come into contact with the printer.

Cleaning the scanner glass and document backing

The scanner glass can get smudged and minor debris can accumulate on the white document backing under the scanner lid. Periodically clean the scanner glass and document backing.



Do not use harsh or abrasive cleaners on any part of the printer. Do not spray liquid directly onto the glass. Do not use paper-based wipes on the document backing as they can scratch it.

- 1. Turn off the printer and unplug it from the power outlet.
- 2. Lift the scanner lid.



3. Wipe the glass with a soft cloth or sponge, slightly moistened with a non-abrasive glass cleaner.



- 4. Dry the glass with a lint-free cloth.
- 5. Gently clean the document backing with a soft cloth or sponge, slightly moistened with mild soap and warm water.



6. Dry the document backing with a chamois or soft, lint-free cloth.

- : If the document backing needs further cleaning, use surgical spirit alcohol on a soft cloth, then wipe thoroughly with a cloth moistened with water to remove any residual alcohol.
- 7. When you finish cleaning, plug in the printer.

Replacing ink cartridges

Your printer uses black and colour ink cartridges. You can check the approximate ink levels on the LCD (see Checking ink levels, 85) or in Home Centre Software. When an ink cartridge is out of ink, the control panel displays a message stating that the black or colour ink cartridge needs replacing.

: Do not use non-Kodak brand or refilled ink cartridges.

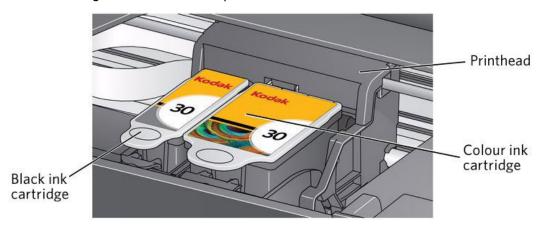


Click to view a video that demonstrates replacing the ink cartridges.

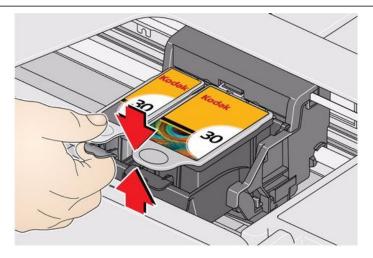
- 1. Make sure the printer is on.
- 2. Lift the access door, and wait for the carriage to move to the access position.



The ink cartridges are located in the printhead.



3. Pinch the tab on the ink cartridge and lift it out of the printhead.

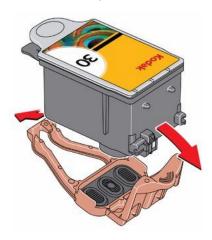


4. Remove the new ink cartridge from its bag.

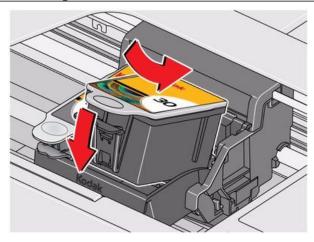


To prevent the printhead from drying out, insert the ink cartridge into the printhead immediately.

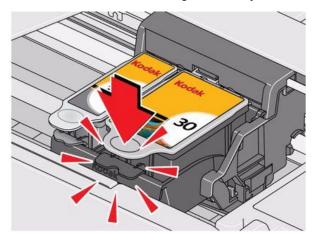
5. Remove the cap.



6. Insert the ink cartridge into the printhead.



7. Press down on the ink cartridge tab until you hear a click.



8. Close the access door.

Replacing the printhead

: Replacing the printhead is not a regular maintenance procedure. Replace the printhead only if you receive a new printhead from Kodak.

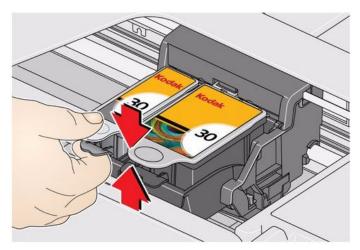


Click to view a video that demonstrates replacing the printhead.

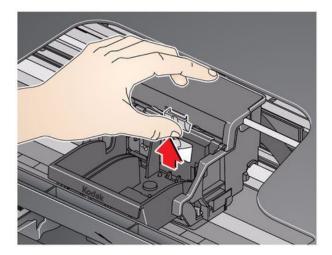
- 1. Make sure the printer is on.
- 2. Lift the access door, and wait for the carriage to move to the access position.



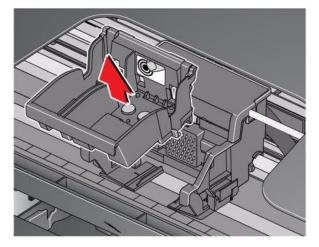
3. Remove both ink cartridges and set them aside.



4. Unlatch the existing printhead by lifting the button.



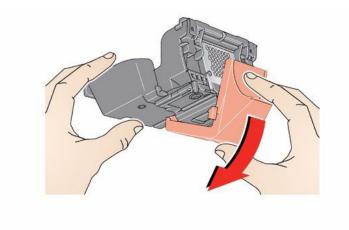
5. Lift the printhead out of the carriage.



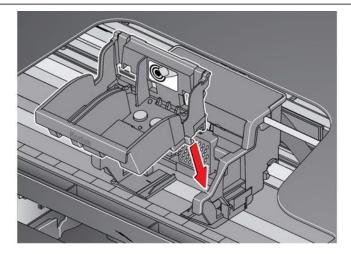
6. Remove the new printhead from its bag.



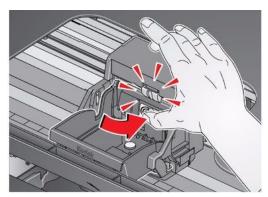
7. Remove the plastic cap.



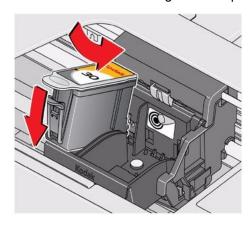
8. Install the new printhead in the carriage.



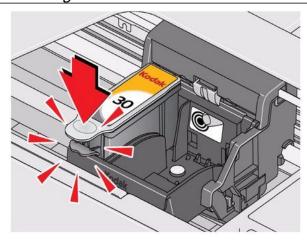
9. Push firmly against the target label on the printhead until you hear a click.



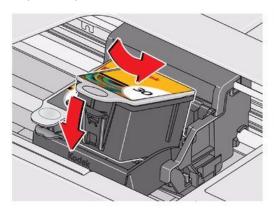
10. Insert the black ink cartridge into the printhead.

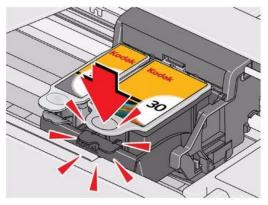


11. Press down on the ink cartridge tab until you hear a click.



12. Repeat steps 10 - 11 for the colour ink cartridge.





13. Close the access door.

The printer detects the new printhead. Follow the instructions on the control panel to calibrate your printer.

Updating the software and printer firmware

Using the latest software and firmware helps ensure optimal performance of your printer.

: Firmware is the software that runs on the printer.

Although there is an automatic check for software and firmware updates when your computer is connected to the Internet, you can update manually using the following procedure.

Updating if your printer is connected to a computer with WINDOWS OS

To update the software:

- 1. Make sure your computer is connected to the Internet.
- 2. Open Home Centre Software, then select **Printer Tools**.
 - : If you do not have Home Centre Software, select **Start > All Programs > Kodak > KODAK AlO Printer Tools**.
- 3. Under Printer Resources, select Check for Software Updates to check whether software updates are available.
- 4. If there are updates, click **Next** and follow the on-screen instructions.

To update the printer firmware:

- 1. Make sure your computer is connected to the Internet.
- 2. Connect the printer to the computer with a USB cable or Ethernet cable or wirelessly (if not currently connected).
- 3. Open Home Centre Software, then select Printer Tools.
- Make sure that KodakHERO4.2+xxxx Connected (or a similar name with Connected) appears in the lower lefthand corner of the Printer Tools window.
 - : If KodakHERO4.2+xxxx Connected does not appear in the lower left-hand corner, click Select, click Refresh List and choose your printer from the list; click OK and follow the on-screen instructions.
- 5. Under Printer Resources, select Check for Printer (Firmware) Updates.
- If there are updates, click **Next** and follow the on-screen instructions.
 - Do not turn off or disconnect your printer or your computer during the update. Doing so may cause the printer to become inoperable. If the printer is connected wirelessly, make sure you have a stable connection when you perform the update. During the upgrade, your printer will restart. Wait for the message, "Update complete! You may now use your Kodak Printer" to appear on your computer.

Updating if your printer is connected to a computer with MAC OS

To update the software:

- 1. Make sure your computer is connected to the Internet.
- 2. Open Home Centre Software.
- 3. Select the Tools tab.
- Click Check for Software Updates.
- 5. If there are updates, follow the on-screen instructions.

To update the firmware:

- 1. Make sure your computer is connected to the Internet.
- 2. Connect the printer to the computer with a USB cable or Ethernet cable or wirelessly (if not currently connected).
- 3. Open Home Centre Software.
- 4. Select the **Tools** tab.
- 5. Click Check for Printer (Firmware) Updates.
- 6. If there are updates, follow the on-screen instructions.
 - Do not turn off or disconnect your printer or your computer during the update. Doing so may cause the printer to become inoperable. Your printer will restart during the upgrade.

Monitoring and adjusting printer performance

From the control panel, you can perform tasks to help keep the printer functioning well.

Checking ink levels

To check the ink levels:

- 1. Press
- 2. Touch , then touch Maintenance.
- 3. Touch Check Ink Levels.

The LCD shows approximate levels of ink in the cartridges so you know when it's time to order replacement cartridges. Use 30 Series ink cartridges.

NOTE: You can order ink cartridges online. Go to www.kodak.com/go/printingsupplies.

Resetting factory defaults

To reset defaults to the factory default settings:

- 1. Press
- 2. Touch ▶, then touch Printer Settings.
- 3. Touch ▼, then touch Reset All Settings.
- 4. When you see the message "This will reset printer settings to factory defaults", touch Yes.
 - : Resetting factory defaults does not change the date and time, language or country/region.

11 Troubleshooting

Basic troubleshooting

If you experience a problem with your printer, restarting it will sometimes fix the problem. Turn off your printer, wait five seconds, then turn on your printer.

If you are still experiencing a problem, use the following information to troubleshoot your printer.

Problem	Possible Solutions
Printer does not power on	Make sure you are using the power cord that came with your printer.
	Make sure the power cord is connected to the AC adaptor and is plugged into a socket or power strip, and that the LED on the AC adaptor is lit.
	Make sure that the power cord is securely connected to the power cord port in the back of the printer.
Printer not detected	Make sure your printer is plugged in and turned on.
	If you are using a USB cable, make sure:
	- it is a USB 2.0 high-speed cable.
	- it is connected to both your printer and your computer.
	 you restart the computer if the USB cable was disconnected from the printer then reconnected, or if power to the printer was interrupted.
	If you are using a wireless connection, make sure:
	- the Wi-Fi connectivity LED remains lit.
	 the printer is connected to your wireless network. To check:
	a. On the printer, press .
	b. Touch ▶, then touch Network Settings .
	c. Touch View Network Configuration . Make sure that the Active Connection Type is Wi- Fi, and that the IP Address is not all zeros.
	- your router is transmitting data.
	 the firewall (excluding WINDOWS Firewall) is allowing the services needed for your printer.
	For additional information, go to www.kodak.com/go/inkjetnetworking.
Wireless connectivity	For wireless connectivity issues, go to www.kodak.com/go/inkjetnetworking.
Carriage jam	Open the access door and clear any obstructions.
	Make sure the printhead and ink cartridges are installed correctly. (The printhead and ink cartridges are installed correctly when you hear them click into place.)

Problem	Possible Solutions
Ink cartridge errors	 Make sure KODAK Ink Cartridges are installed. Do not use non-Kodak brand or refilled ink cartridges.
	Remove, then install the cartridges again. Make sure the cartridges click into place.
Too much paper curl after printing	If you are printing pictures or documents with large areas of image content, try increasing the top and bottom margins when printing in portrait mode or the left and right margins when printing in landscape mode. Start with a 2.5-cm (1") margin on top and bottom and a 0.62-cm (0.25") margin on the sides. The larger the margin, the less potential there is for curl.
	 Print on a higher weight paper, such as 24 lb (90 gsm) paper, or use KODAK Ultimate Paper.
	Apply a border rather than printing in a borderless mode.
	If the paper is not stacking properly in the output tray, remove the pages as they exit.
Print quality	 For best results, use KODAK Paper or a paper with the COLORLOK Technology logo on the package.
	Make sure the paper is loaded correctly (see Loading paper, 32).
	Clean the printhead:
	- Press 🛴 .
	- Touch ▶, then touch Maintenance .
	- Touch Clean Printhead.
	Calibrate the printer:
	- Press 🖧 .
	- Touch ▶, then touch Maintenance .
	- Touch Calibrate Printer.
	For more information, go to www.kodak.com/go/ hero4_2support, then type the problem in the search field.
Paper jam	Check for paper behind the duplexer in the cleanout area.
	Make sure the paper in the tray is free of tears or creases.
	Make sure you do not overload the paper tray.
	 For more information, go to www.kodak.com/go/ hero4_2support, then type jam in the search field.
Error codes/messages or other problems you cannot resolve	 Go to www.kodak.com/go/hero4_2support, then type your error code or message.
	If you need to contact Kodak (see www.kodak.com/go/contact), have the following information available:
	 Kodak Service Number (located inside the printer when you open the access door)
	Printer model number (located on the front of the printer)

Problem	Pos	ssible Solutions
	-	Computer model, operating system and version of Home Centre Software
	-	Exact wording of any error message(s) and the error code

Getting help on the Web

For more troubleshooting information:

Get help with wireless networking.	www.kodak.com/go/inkjetnetworking
Search our knowledge base of Answers to Questions.	www.kodak.com/go/hero4_2support
Download the latest firmware and software for optimal printer performance.	www.kodak.com/go/hero4_2downloads
Check the Extended User Guide for detailed instructions and the recommended system requirements.	www.kodak.com/go/hero4_2manuals
Get help with problems you cannot resolve.	Contact Kodak at www.kodak.com/go/contact and have the following information available:
	- Kodak Service Number (located inside the printer when you open the access door)
	- Printer model number (located on the front of the printer)
	- Computer model, operating system and version of Home Centre Software

Status lights

The status lights indicate the condition of the printer. There are two status lights on the printer: one indicates power, the other indicates Wi-Fi status.

Power status light

Power light	What it means
	The printer is turned off. Press the on/off button to turn on power. The printer does not have power. Make sure that the power cord is plugged into the back of the printer and into an electrical outlet, and that the electrical outlet has power.
Blinking	The printer is busy. Wait for the printer to finish the task.
On	The printer is ready.

Wi-Fi status light

Wi-Fi status light	What it means
Off	The Wi-Fi radio is either turned off or is turned on but not connected to a wireless network.
Blinks continuously	The Wi-Fi radio is turned on and the printer is searching for available wireless networks within range.
Blinks intermittently	The Wi-Fi radio is turned on and the printer cannot find any available wireless networks within range, or the Wi-Fi radio connection has been interrupted or is too weak to send signals. To find and connect to an available wireless network within range, turn the Wi-Fi radio off and run the Wi-Fi Set-Up Wizard (see Connecting to a wireless network, 7).
On	The Wi-Fi radio is turned on and there is a working connection between the printer and a wireless network.

12 Product and Safety Specifications

The following specifications are subject to change without notice.

Features and Specifications

Print performance

Black print speed 8.5 ipm Colour print speed 5.8 ipm

Print technology Continuous-tone, thermal inkjet

Print quality modes Draft, Normal and Best on plain paper Photo quality mode on photo paper

Photo printing features

Quantity 1 to 99

Print sizes 3 x 2" / 51 x 76 mm

5 x 3.5" / 89 x 127 mm 6 x 4" / 102 x 152 mm 7 x 4" / 102 x 178 mm 8 x 4" / 102 x 203 mm

12 x 4" / 102 x 305 mm (Panoramic)

7 x 5" / 127 x 178 mm 10 x 8" / 203 x 254 mm 11 x 8.5" / 216 x 279 mm) A4 (11.7 x 8.3" / 210 x 297 mm)

Quality Best, Normal, Draft modes on plain paper

Photo quality mode on photo paper

Auto-detect media Auto-detect plain paper and photo papers

Optimise image quality for KODAK Photo Papers with barcode

Image enhancement KODAK PERFECT TOUCH Technology with Home Centre Software (from the computer only)

Colour Black and white or colour

Scene balance On (default), Off

Copy document features

Colour Black and white or colour

Quantity 1 to 99 copies

Copy sizes Same Size, Fit to Page, 20% to 500%

Plain paper quality Best, Normal, Draft

Brightness -3 to + 3

Copy photo features

Colour Black and white or colour

Quantity 1 to 99

Copy sizes 3 x 2" / 51 x 76 mm

5 x 3.5" / 89 x 127 mm 6 x 4" / 102 x 152 mm 7 x 4" / 102 x 178 mm 8 x 4" / 102 x 203 mm

12 x 4" / 102 x 305 mm (Panoramic)

7 x 5" / 127 x 178 mm 10 x 8" / 203 x 254 mm

US Letter - 11 x 8.5" / 216 x 279 mm A4 - 11.7 x 8.3" / 210 x 297 mm

Quality Automatic **Brightness** -3 to +3

Scanning features

Scanner type Contact Image Sensor (CIS)

Scan sizes Maximum size of original scanned from scanner glass: 11.7 x 8.5" / 216 x 297 mm

Sizes of originals scanned from ADF:

B5 (10 x 7" / 176 x 250 mm) US Executive (10.5 x 7.25" / 184 x 267 mm) US Letter (11 x

8.5" / 216 x 279 mm) A4 (11.7 x 8.3" / 210 x 297 mm)

Resolution and bit depth Supports native scan resolution of 1200 dpi

Scans at 8 bits per channel, with 3 colour scans at 24 bits/pixel

Functions Segmentation scanning

Auto-destination

Optical Character Recognition (OCR)

Input paper tray

Paper capacity 100 sheets of 20 lb plain paper

20 sheets of photo paper, up to 12 mil (290 gsm)

20 envelopes

Tray size 6 x 4" to 14 x 8.5" / 102 x 152 mm to 216 x 356 mm

Output paper tray

Paper capacity 50 sheets of 20 lb plain paper

20 sheets of photo paper, up to 12 mil (290 gsm)

Automatic document feeder (ADF) for originals

Paper capacity 35 sheets of 20 lb plain paper

Paper size limitations 6.9 to 8.5" wide / 176 to 216 mm wide 9.8 to 11.7" long / 250 to 297 mm long

Fax system

Fax modem 33.6 kbps V.34

Fax resolution 200 x 100 (standard), 200 x 200 (fine), 300 x 300 (photo)

Fax phonebook 60 numbers

Quick dial 10 of the 60 phonebook entries Memory dial 100-page fax memory at 96 dpi

Paper types supported

Plain paper 16 to 24 lb (60 to 90 gsm)

Photo paper up to 12 mil

Card stock 110 lb / 200 gsm index max Envelopes 20 to 24 lb (75 to 90 gsm)

Transparencies All inkjet varieties (with a white stripe on the short edge)

Labels All inkjet varieties on 11×8.5 " / 216×279 mm and A4 (11.7×8.3 " / 210×297 mm) size sheets Iron-on transfers All inkjet varieties on 11×8.5 " / 216×279 mm and A4 (11.7×8.3 " / 210×297 mm) size sheets

Paper sizes supported

Plain paper A4 (11.7 x 8.3" / 210 x 297 mm)

A5 (8.3 x 5.8 in. / 148 x 210 mm) A6 (6 x 4" / 105 x 148 mm) B5 (10 x 7" / 176 x 250 mm)

US Executive (10.5 x 7.3" / 184 x 267 mm)

11 x 8.5" / 216 x 279 mm)

US Legal (14 x 8.5" / 216 x 356 mm)

Custom sizes from 4–8.5" / 102–216 mm wide and 6–14" / 152–356 mm long

Labels A4 (11.7 x 8.3" / 210 x 297 mm)

11 x 8.5" / 216 x 279 mm)

Index card stock 6 x 4" index cards (102 x 152 mm)

127 x 178 mm index cards (127 x 178 mm)

Iron-on transfers A4 (11.7 x 8.3" / 210 x 297 mm)

US Letter (11 x 8.5") (216 x 279 mm)

Envelopes C5 (9 x 6.38" / 162 x 299 mm)

C6 (6.38 x 4.49" / 114 x 162 mm)

DL (designated long) (8.66 x 4.33" / 110 x 220 mm)

US #10 (9.5 x 4.12" / 105 x 241 mm) US #7 (7.5 x 3.9" / 178 x 127 mm) US #9 (8.9 x 3.9" / 127 x 305 mm) **Photos** 6 x 4" / 102 x 152 mm

7 x 4" / 102 x 178 mm 8 x 4" / 102 x 203 mm 12 x 4" / 102 x 305 mm

127 x 178 mm / 127 x 178 mm

10 x 7" / 176 x 250 mm 10 x 8" / 203 x 254 mm 11 x 8.5" / 216 x 279 mm)

A4 (11.7 x 8.3" / 210 x 297 mm)

Ink cartridges

Ink handling 2-cartridge, 4-ink system

Ink life 1-year warranty from date of purchase

Connectivity

Protocols supported USB 2.0 High Speed; DPOF

Devices supportedComputers with WINDOWS OS and computers with MAC OS; memory cards (SD, XD,

MS/Duo, MMC, SDHC); iPhone (iOS 3.0 or later), iPod Touch (2nd generation or later), iPad; most Wi-Fi-enabled BLACKBERRY devices with OS 4.5 or later; ANDROID OS

devices (OS 2.0 or later), WINDOWS Mobile Devices v7.5 or later

Image formats supported Image printing supports JPEG (EXIF v2.21 non-progressive); does not support

progressive JPEG format; image scanning supports scanning to JPG and non-

searchable PDF

Number of USB ports One USB 2.0 high-speed port on the back of the printer Wi-Fi technology supported 802.11b/g/n, WPA/WPA2, WPS, WEP and Wi-Fi Direct™

Software support

Application support Third-party image-management software; optical character reader (OCR) support for

documents

Media support Plain paper, photo paper, envelopes, greeting cards, card stock and labels

Scanner support TWAIN and WIA, WIA2 (VISTA OS and WINDOWS 7), ICA (MAC OS) and TWAIN (on MAC

OS 10.5), including segmentation scanning

Update support Software and firmware updates available through Web support

Physical specifications

Power Input: 110–240 V AC, 50–60 Hz The printer shall only be used with the

provided switching adaptor. Manufacturer and model:

Asia Power Devices Inc., model K8030-3058B-02

Storage dimensions 462 mm (18.9") long x 432 mm (17.0") wide x 260 mm (10.2") high with

input and output trays closed

Operating dimensions 477 mm (19.5") long x 557 mm (21.9") wide x 260 mm (10.2") high with

input and output trays fully extended for operation

Weight 6.9 kg (15.2 lb) without power supply, printhead or ink cartridges

Operating range 5° to 35°C (41° to 95°F), 15 to 85% RH

Full image quality environmental range 15° to 30°C (59° to 86°F), and 20 to 80% RH

Energy efficiency ENERGY STAR® Qualified

Warranty

Product One year from purchase (with proof of purchase) **Printhead** One year from purchase (with proof of purchase)

System requirements

Computer with WINDOWS OS

Computer	Minimum
Operating System	WINDOWS 7, VISTA or XP (SP2 or later)
CPU	INTEL CELERON Processor
Clock speed	1.2 GHz
Memory	512 MB RAM
Available hard disk space	500 MB available
Interface	USB 2.0 High Speed
Removable drive	CD-ROM

Computer with MAC OS

Computer	Minimum
Operating System	MACINTOSH OS X 10.5 or later
CPU	PowerPC G4, G5 or INTEL-based MAC
Clock speed	1.2 GHz
Memory	512 MB RAM
Available hard disk space	200 MB available
Interface	USB 2.0 High Speed
Removable drive	CD-ROM

Safety information

KODAK HERO 4.2 All-in-One Printer is a Class 1 LED Product.

- Always follow all warnings and instructions marked on the product.
- Use only the power source indicated on the product regulatory label.
- Use only the power cord that comes with the product (or an approved power cord greater than or equal to H05W-F, 2G, 0.75 mm2). Using another power cord may cause fire and/or shock. Do not use the included power cord with any other equipment.
- If you do not use this product for a long period of time, unplug it from the electrical outlet.
- Always turn this product off by using the On/Off button. Wait until the On/Off button stops flashing before removing the power plug from the outlet.
- Do not allow the power cord to become damaged or frayed.
- If you need to use an extension cord with this product, make sure that the ampere rating of the product does not exceed the ampere rating of the extension cord.
- Place the product on a flat, stable surface that extends beyond the product's base in all directions. This product will not operate properly if tilted or at an angle.
- When storing or transporting this product, do not tilt or stand it on its side. Never turn this product upside down (ink can leak out of the product).
- Avoid placing this product in an environment that is subject to rapid changes in temperature or humidity, mechanical shocks, vibration or dust. Do not place near radiators, heating vents or in direct sunlight.
- Leave enough room around this product for sufficient ventilation.
- Do not block this product's covers or openings, or insert any objects through slots.
- Do not use aerosol products inside or around this product.
- Do not spill any liquid on this product.
- Do not attempt to repair or service this product.
- If the power cord or plug is damaged, if any liquid has been spilled onto the product, if the product has been dropped or the case damaged or if the product does not operate normally or exhibits a major change in performance level, unplug this product and contact Kodak at www.kodak.com/go/contact.

For Service Personnel:



Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to local instructions.

LCD screen safety

Use only a dry, soft cloth to clean the LCD screen. Do not use any liquid or chemical cleaners. If the LCD screen is damaged, contact Kodak immediately. If any of the solution from the display gets on your hands, wash them thoroughly with soap and water.

Ink cartridge safety

- Keep all ink cartridges out of the reach of children.
- If ink gets on your skin, wash with soap and water. If ink gets into your eyes, flush immediately with water. If any discomfort or change in vision persists after washing, seek medical attention immediately.
- For MSDS information on inks, go to www.kodak.com/go/MSDS.
 - : You will need the catalogue number from the ink package.

Regulatory compliance

FCC statement

The United States Federal Communications Commission (in CFR 47 Part 15.105) has specified that the following notice be brought to the attention of the users of this product:

- : This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the product into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



Pursuant to Part 15.21 of the FCC Rules, any changes or modifications to this product not expressly approved by Eastman Kodak Company might cause harmful interference and void the FCC authorisation to operate this product. The radiated energy from this product is well below the FCC radio frequency exposure limits. Nevertheless, the product shall be used in such a manner that the potential for human contact during normal operation is minimised. This product and any attached external antenna, if supported, shall be placed in such a manner as to minimise the potential for human contact during normal operation. In order to avoid the possibility of exceeding the FCC exposure limits, human proximity shall not be less than 20 cm (8 inches) during normal operation.

Canadian statements

This product meets the applicable Industry Canada technical specifications.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

Industry Canada (IC) Radiation Exposure Statement

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your person.

European compliance statement



Hereby, Eastman Kodak Company declares that this KODAK all-in-one wireless printer is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

German compliance statement



This device is not intended for use in the direct field of view at visual display workplaces. To avoid incommoding reflections at visual display workplaces, this device must not be placed in the direct field of view.



Das Gerät ist nicht für die Benutzung im unmittelbaren Gesichtsfeld am Bildschirmarbeitsplatz vorgesehen. Um störende Reflexionen am Bildschirmarbeitsplatz zu vermeiden, darf dieses Produkt nicht im unmittelbaren Gesichtsfeld platziert verden.

Noise emissions for this equipment do not exceed 70 dB(A).

This equipment is not intended for use in the workplace in accordance with BildscharbV regulations.

Das Gerät ist nicht für die Benutzung am Bildschirmarbeitsplatz gemäß BildscharbV vorgesehen.

REACH Article 33 declarations

Go to www.kodak.com/go/REACH for information about the presence of substances included on the candidate list according to article 59(1) of Regulation (EC) No. 1907/2006 (REACH).

Power supply information

Certified External Power Supply that can be used with this product: Hipro HP-A0601R3, or Flextronics VP-09500084-000.

Waste electrical and electronic equipment labelling



In the European Union, do not discard this product as unsorted municipal waste. Contact your local authorities or go to www.kodak.com/go/recycle for recycling programme information.

ENERGY STAR® Qualified

To conserve energy, this printer will enter a reduced power (sleep) mode automatically after 1 hour. You can adjust the delay time (in 0.5 hour increments) up to 4 hours. Increasing the delay time may result in reduced energy savings.



ENERGY STAR and the ENERGY STAR mark are registered U.S. service marks. As an ENERGY STAR partner, Kodak has determined that this product meets ENERGY STAR Guidelines for energy efficiency. For more information on the ENERGY STAR program, see www.energystar.gov.

Warranty Information

Warranty

Kodak warrants Kodak consumer electronic products and accessories ("Products"), excluding batteries, to be free from malfunctions and defects in both materials and workmanship for one year from the date of purchase. Retain the original dated sales receipt. Proof of the date of purchase will be required with any request for warranty repair.

Warranty Coverage

Kodak will repair or replace Products if they fail to function properly during the warranty period, subject to any conditions stated herein. Warranty service will include all labour as well as any necessary adjustments and/or replacement parts. If Kodak is unable to repair or replace a Product, Kodak will, at its option, refund the purchase price paid for the Product provided the Product has been returned to Kodak together with proof of the purchase price paid. If replacement parts are used in making repairs, those parts may be remanufactured or may contain remanufactured materials. If it is necessary to replace the entire Product, it may be replaced with a remanufactured Product. Remanufactured Products, parts and materials are warranted for the remaining warranty term of the original Product, or 90 days after the date of repair or replacement, whichever is longer.

This warranty does not apply when failure is due to accident, alteration, modification, unauthorised service, misuse, abuse, use with incompatible accessories or attachments (such as third-party ink or ink tanks), failure to follow Kodak's operating instructions or failure to use items supplied by Kodak (such as adaptors and cables), and does not apply to claims made after the duration of this warranty.

Your statutory rights are not affected.

Declaration of Conformity

See www.kodak.com/go/declarationofconformity.